



2019

CITY OF KYIV. Annual Report



Dear Friends!

In 2019 Kyiv was developing, renovating its infrastructure to become more beautiful and liveable.

We have done everything possible to promote the dynamic growth of Ukraine's capital city.

We can be proud of the fact that for several years in a row Kyiv is a powerful financial hub and investment destination with a high level of innovation and technology.

The human capital is the greatest asset of our city: progressive youth and professionals, who have chosen Kyiv because of higher standards of living, broader opportunities to thrive and work. Kyiv draws in the best thinkers and experts of the country to realize their potential in IT-sphere, industry and creative business.

Kyiv offers many competitive advantages and more and more entrepreneurs start their business in our city. Major international companies choose the capital to locate their HQs. Compared to 2018,

the number of registered businesses and entrepreneurs rose by 10% and 16% respectively.

Kyiv's 2019 budget totalled to ₴60 billion. The major spending areas were healthcare, education and public welfare.

Kyiv created 2 400 new places in schools and kindergartens. Every third school in the city is disabled-friendly. We have introduced a network of health clinics which are within walking distance for most neighbourhood residents.

New modern multifunctional sports and wellness complexes opened in Kyiv.

Ukraine's capital confidently leads in road renovation. The reconstructed Shulyavsky overpass opened back to traffic last December. Works are in full swing on the construction site of the Podilsko-Voskresensky Bridge, the longest arched bridge in Europe.

In total, we rehabilitated 16 bridges and overpasses, 800 passages and inner-block courtyards last year. Over the last four years about 900 km of Kyiv's roads have been repaired.

Street lights were converted to the energy-efficient LEDs on 350 urban objects, including the

city's major highways, cosy courtyards, parks and squares.

In 2019 new tourist attractions appeared on the map of Kyiv. One of them is the new pedestrian and cycle bridge linking Khreshchaty park to Volodymyrska Hill park which has become immensely popular among Kyivans and guests. Another attraction is a spruced-up Artists Alley. Another 7 green areas have been added to the local nature reserve list. The tourist navigation system in Kyiv was also updated.

By the way, event tourism and festivals boosted international tourism to the city and resulted in four million international arrivals and €50 million of tourist tax revenues last year.

In partnership with the community, we further promote a comprehensive approach to the integrated development of Kyiv. Last year 316 projects competed in Participatory Budgeting and won €137,9 million of budget funds.

Kyiv is a multinational urban community that lives and develops according to the principles of justice and mutual assistance. Thus, a zero tolerance policy to all

forms of discrimination and the fight against social vulnerability are high on our priority list. With this in mind, we streamline the social protection and provide the targeted welfare benefits.

This year, Kyiv joined the European Charter for Equality of Women and Men in Local Lives. Advocating the gender equality we integrate this principle into all spheres of urban life.

2019 was a busy year, and the political and social turbulence in the country sometimes even jeopardized the accomplishment of urban projects. But finally, thanks to the active support of Kyiv community and collective efforts we overcame the obstacles. We continue to move forward to achieve our mutual goal to create a great future for our children, to make Kyiv a modern and comfortable European capital!

Mayor of Kyiv
Vitali Klitschko



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GENERAL INFORMATION ABOUT KYIV

HISTORICAL EXPERIENCE OF LOCAL GOVERNMENT

Kyiv City Duma

Archaic system of control districts in provinces had been functioning until the period of reforms made by Alexander II.

The city reform was developed from 1862, its project was approved by Alexander II on June 16, 1870. In 1866 the magistrate was abolished. Starting from 1870, a new “City Regulation” came into force, a legislation on the organization of self-government in cities. The reform replaced the previous bodies of city administration with stateless ones, with the city council (administrative functions) and the city administration (executive functions). The right to vote is based on property qualifications — Kyivites elected the city council regardless of status. Men over the age of 25 who paid taxes on real estate or commercial activities (within 3% of all Kyivites) were eligible to vote.

The first city elections under the new rules took place in 1871. The Duma included 43 representatives of nobles and officials (including several university professors) and 27 merchants. Pavlo Demidov (1839–1885) was appointed as a Mayor.

In 1892, the New City Regulations were established — the requirements became even stricter: only the owners of commercial and industrial establishments remained from the category of voters (the electorate was reduced to 1% of Kyivites).

The number of members of the Kyiv Duma at different times ranged from 72 to 80 people, with a four-year term. They elected from among their members the executive body — the city council and the head — the mayor. Attendance at Duma meetings was not mandatory. A quorum of 1/3 of the members was sufficient, except for resolving issues related to municipal loans or city property, where the presence of more than half of the members was required. The City Duma had clear powers, received municipal real estate and managed the revenues and expenditures of the city budget.

Since 1892, state administration rights have been expanded. Thus, the appointment to the post of secretary of the Kyiv City Duma was approved by the Ministry of Internal Affairs. The vertical of



central and local bodies of state administration was improved. A provincial presence in city affairs was established, which analyzed the documents of the city council and city administration regarding their compliance with the law, and considered citizens' complaints. Since 1870, the Kyiv City Administration has had: an administrative department (allocation of land plots, financing of educational institutions), a secretariat, financial, veterinary, coastal, lighting, food, religious, educational, trustee departments, as well as a commission for income and expenditure management, a temporary Kyiv Improvement Committee, Coastal Office, Kyiv City Council, City Orphan Court and others.

Kyiv City Administration, which operated during 1876–1911, considered important socio-economic issues, as evidenced by the “The case of the establishment of a public bourgeois bank in Kyiv”, “The verdict of the Assembly of Deputies on the issuance of cash benefits to poor citizens” “The petition of burghers for enlistment in the service”. Like other institutions of municipal government, this admin-

istration was under the control of the Kyiv Provincial Board.

At the meetings of the Duma, issues related to the improvement of the city were resolved. During the presidency of Stepan Solsky (1887–1900) Kyiv received a tram service (the first electric tram in the country), sewerage, a harbor, several new parks and fountains, streets were built with multi-stored buildings, industrial and agricultural exhibitions took place, and the construction of the opera house and polytechnic institute began. Revenues to the city budget increased: in the first year of reforms (1871) they did not exceed 300 thousand rubles, in 1912 they amounted to more than 4 million rubles. The City Duma entered into concessions with enterprises, thanks to which Kyiv received water supply and electric lighting and turned from a provincial to a European city.

DEMIDOV PAVLO PAVLOVICH

He was born in 1839 in Weimar (Germany), he received a home education, in 1856–60 he studied at the Faculty of Law of St. Petersburg University, defended his dissertation. He served in the diplomatic service in Vienna and Paris. After the sudden death of his wife (during childbirth) he returned to Russia, was an adviser to the provincial government in Kamianets-Podilskyi, and in 1871 became mayor of Kyiv, held this position until 1874.

He contributed to the construction of a new building of the City Duma during 1874–1876 on the former Khreshchatyk Square.

The First Real School on Mykhailivska Square and a craft school on Ihorevska Street operated at the expense of Pavel Demidov. Pavlo Demidov took care of the Podolsk Men's and Podolsk Women's Gymnasiums, the Alexander Craft School, the Music School, and the Tsarevich Alexander City Hospital.

In January 1875 he was elected to the new Duma, but he refused to run for mayor. Demidov returned to Kyiv as a representative of the Red Cross during the Russian-Turkish War of



1877–1878. Pavlo Demidov, not limited to state subsidies, helped wounded soldiers from personal estates. He died in Italy in 1885.

KYIV CITY AUTHORITY

**MAYOR
OF KYIV**



**HEAD OF THE
KYIV CITY STATE
ADMINISTRATION**

VITALI KLITSCHKO
www.kiev.klichko.org

KYIV CITY COUNCIL
www.kmr.gov.ua

**EXECUTIVE BODY OF THE KYIV
CITY COUNCIL (KYIV CITY STATE
ADMINISTRATION)**

www.kyivcity.gov.ua



Deputy Mayor — Secretary of the
Kyiv City Council

VOLODYMYR PROKOPIV



First Deputy Head of the Kyiv City State
Administration

MYKOLA POVOROZNYK



Deputy Head of the Kyiv City State Administration

VIACHESLAV NEPOP



Deputy Head of the Kyiv City State Administration

PETRO PANTELEIEV



Deputy Head of the Kyiv City State Administration

VALENTYN MONDRYIVSKYI



Deputy Head of the Kyiv City State Administration for Self-Government Powers

MARYNA KHONDA



Deputy Head of the Kyiv City State Administration for Self-Government Powers

VOLODYMYR SLONCHAK



Deputy Head of the Kyiv City State Administration

DMYTRO DAVTYAN

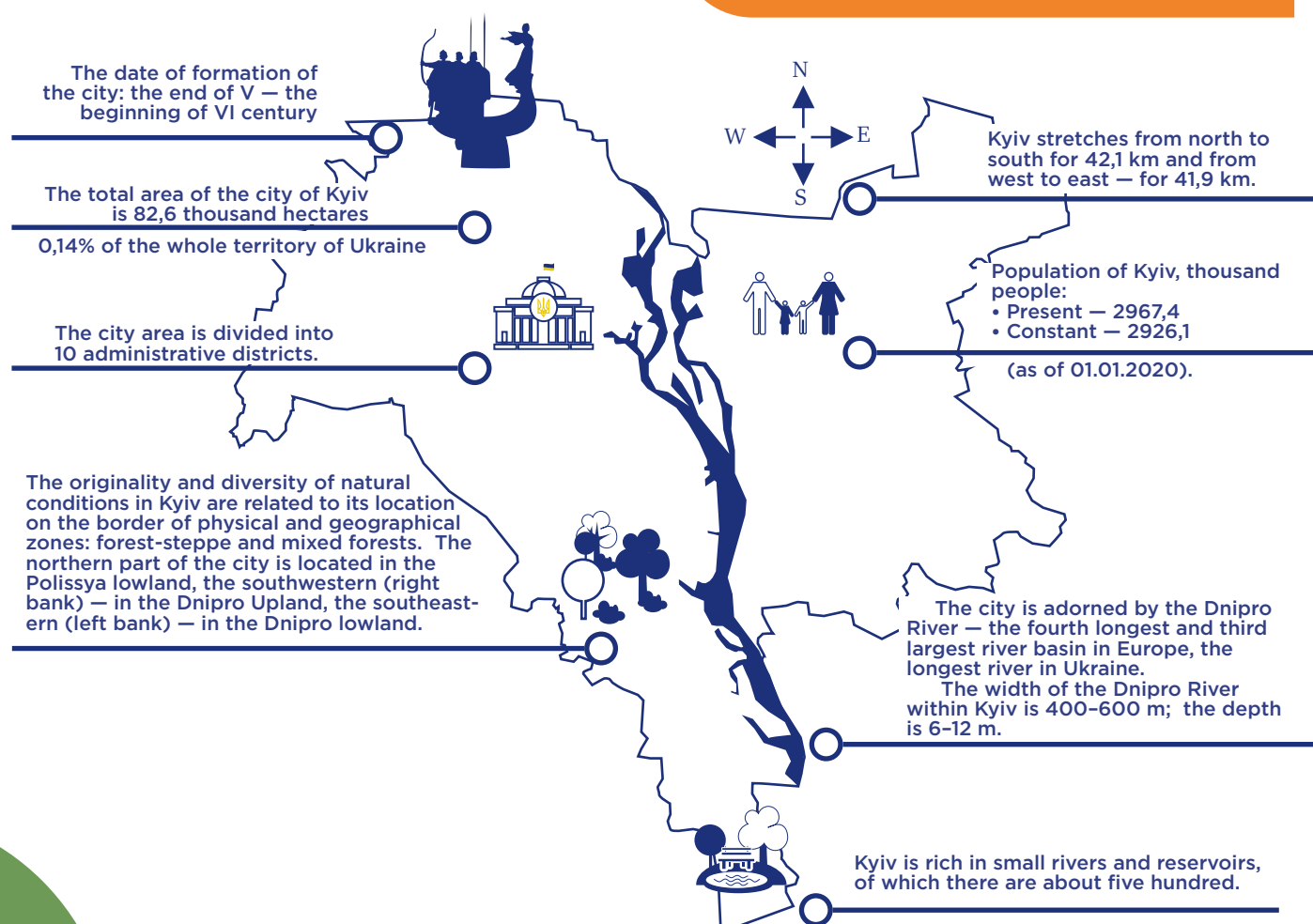


Deputy Head of the Kyiv City State Administration

OLEKSANDR SPASYBKO

KYIV IN FACTS AND FIGURES

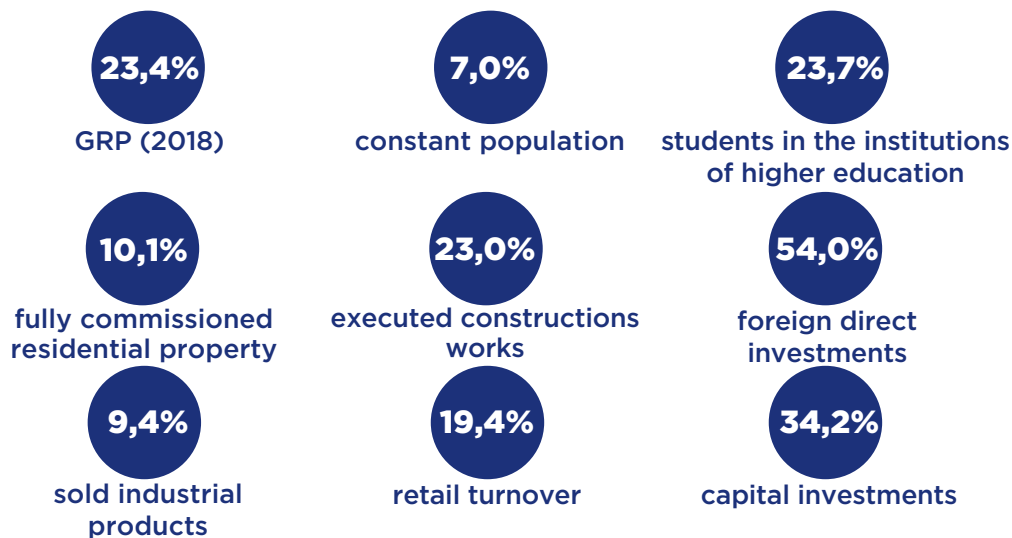
Kyiv is one of the largest and oldest cities in Europe, located in the north of Ukraine on the banks of the Dnipro River.



KYIV AMONG THE REGIONS OF UKRAINE

Kyiv is the political, economic, administrative, educational, scientific, and spiritual center of the country.

THE SHARE OF KYIV IN THE ECONOMY OF UKRAINE IN 2019



Kyiv is a leader in Ukraine according to the results of the rating **assessment of socio-economic development of the regions in 2019**.

1 place in such areas:

- economic and social cohesion;
- investment and innovation development and foreign economic cooperation;
- financial self-sufficiency;
- development of small and medium business;
- availability and quality of health services.

Kyiv in the comfort rating of Ukrainian cities

1st place — 64,9 points out of 100 possible.

Kyiv received the highest score for the level of the average salary, investment attractiveness of the city, opportunities for education, passenger traffic at airports, indicators of financial activity and demographics.

Ranking of cities “Prozorro.Sales” 2019

Kyiv entered the top-10 cities that most actively used the electronic system ProZorro. Sales in 2019. The assessment took into account the areas in which municipalities operate in the ProZorro system. Sales: commercial lease, small-scale privatization, sale of property, property (parking) and lease and other important factors.

Kyiv sold the most property among the top ten cities (by UAH 21,4 million) and held the most successful auctions (143 units), with the capital ranking 7th in the overall ranking.

1
place

Ministry of Development
of Communities and
Territories of Ukraine
www.minregion.gov.ua



1
place

ФОКУС
Rating of the magazine

top
10

PROZORRO
продажі



POPULATION OF THE CITY OF KYIV

Kyiv is characterized by a favorable, compared to other regions of Ukraine, demographic situation: the younger sex and age structure of the population, the

highest life expectancy in Ukraine, significant migratory attractiveness. In contrast to national trends, the population of the city is gradually increasing.

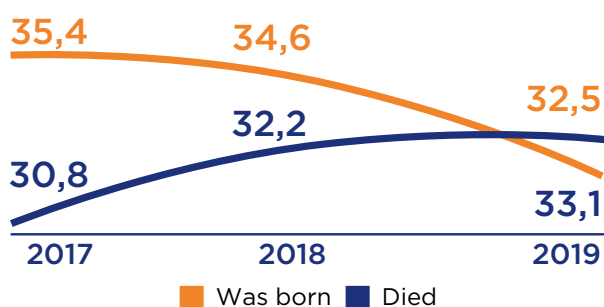
The number of permanent residents in the city of Kyiv, thousand people

7% of the permanent residents of Ukraine lived in the city of Kyiv in 2019

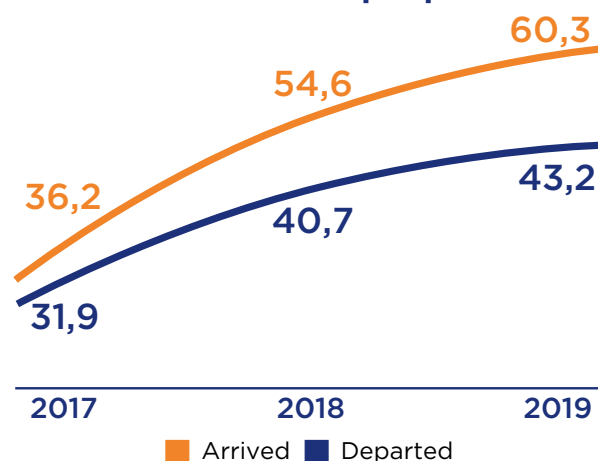


The increase in the population of the capital was due to migratory population growth (17,175 people), while a natural decrease in population (-634 people) was recorded.

Natural movement of population, thousand of people



Migration movement of population, thousand of people

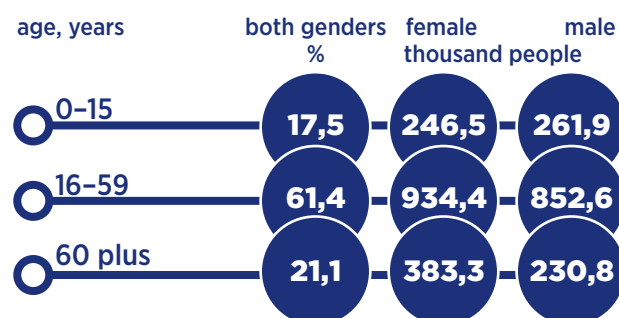


The total demographic burden per 1,000 people aged 16–59 in Kyiv at the beginning of 2019 was 628 people (284 people aged 0–15 and 344 people aged 60 and older).

At the beginning of 2019, 53,8% of the total population of Kyiv was women and 46,2% were men.

There is an average of 860 men per 1,000 women.

Permanent residents as per gender and age



The average age of the population of Kyiv at the beginning of 2019 was 39,9 years (women — 41,8, men — 37,6). The average life expectancy at birth was 74,01 years (78,03 for women and 69,62 for men).



KYIV IN THE WORLD

CITY IN THE INTERNATIONAL RATINGS

Kyiv has been demonstrating in recent years growth of positions in international rankings.

MOODY'S

= Caa 1
positive
▲
constant

S&P Global Ratings

B
▲ prognosis —
B- stable

FitchRatings

B
▲ prognosis —
B- positive

**THE WORLD BANK
DOING BUSINESS**

64
▲ +7
71

**STARTUP
Blink**

34
▲
63

The Economist INTELLIGENCE UNIT

117
▲
118

EIU Global Liveability Index 2019

Kyiv is among the five cities that have shown good progress over the past 5 years.

56,6
▲ +5,2

fDi Intelligence

According to the results of the **Foreign Direct Investment Magazine (FDI Magazine)** of the specialized edition Financial Times, Kyiv entered the top 10 most successful cities in the world in terms of profitability of budget investments, and also received an award for cutting bureaucracy in the fDi Strategy Awards.

According to the results of the analysis of key indicators of economic efficiency, Kyiv took the 5th place in the ranking of cities in the **top 10 Smart Locations of the Future 2019/20** by FDI Magazine

World ranking of startup cities from Startup-Blink

Kyiv took 34th place in the ranking of the StartupBlink service, composed of more than 1,000 startup cities around the world, rising from 63rd place in two years.

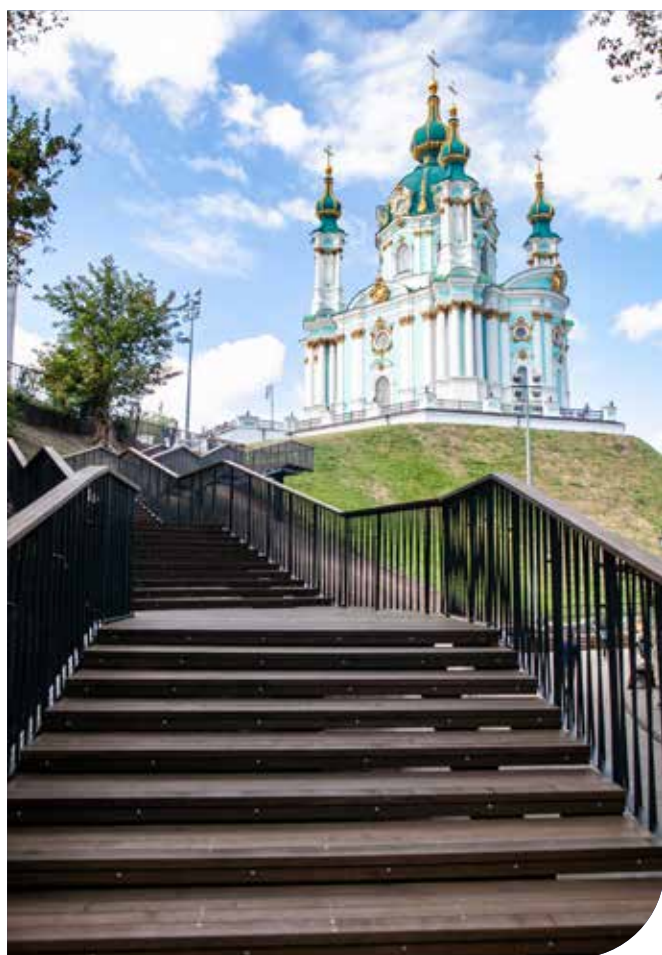
Kyiv entered the list of six most transparency European capitals (from 26 cities) by the result of pilot analysis system of international organization “Transparency International”.



Kyiv entered the ranking of the 50 friendliest cities in the world, bypassing such cities as New York, Berlin and Rome - took 45th place (according to a survey by the travel portal Big7Travel, which was attended by 1,5 million tourists).

Kyiv took 2nd place among the 50 best places on the planet that tourists should visit in 2020.

Kyiv is in the top 50 most Instagram cities in the world. The Ukrainian capital was in 33rd place, and is the only Ukrainian city in the top 50.



The position of the city of Kyiv in investment ratings has been improved:

**“INNOVATION CITIES™
INDEX 2019: GLOBAL.
2THINKNOW”**

347 ▲
of **+52**
500

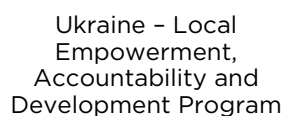


**IESE
Cities in
Motion**

111 ▲
of **+2**
174

Kyiv entered the top 10 cities in the world (4th place) according to urban planning

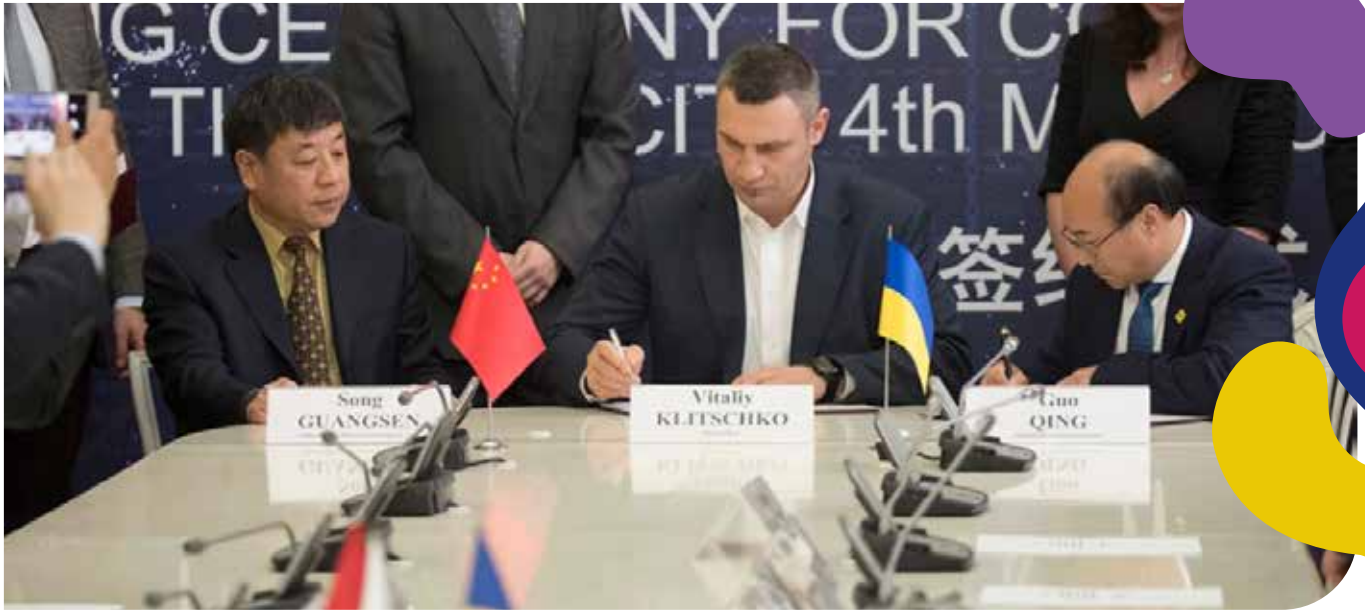
COOPERATION WITH INTERNATIONAL ORGANIZATIONS



European Council program "Decentralization and reform of local government in Ukraine"



The council of Europe project "Promoting civil participation in democratic decision-making in Ukraine"



Kyiv city state administration together with international donors organizations in 2019 continued implementation of projects for technical support:

- “Thermal Rehabilitation in Budget Institutions of Kyiv” / “Concluding Energy Service Contracts for the Implementation of Energy Saving Measures in Budget Institutions of Kyiv” — together with the European Bank for Reconstruction and Development (EBRD) as Administrator of the Eastern European Partnership for Energy Efficiency and Environment (E5P) and the Northern Environmental Finance Corporation (NEFCO);
- “Modernization of the rehabilitation center to ensure free access for people with disabilities, improve conditions for visitors and increase the energy efficiency of the building” on the basis of the Kyiv City Children's Clinical Hospital № 1 — together with the US Government through the US Department of Defense.

Three projects are being implemented with the European Investment Bank:

- “City public transport of Ukraine” — raising loans for the renewal of public transport;
- “Program of development of municipal infrastructure of Ukraine” — attraction of credit means for capital repairs of networks of external lighting of Kyiv with replacement of mercury and sodium lamps by LED lamps;
- “Improving the safety of roads in the cities of Ukraine” (also with the participation of the EBRD) — raising loans for the implementation of measures to improve road safety in Kyiv.

In 2019:

- with the support of the German government company Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH, the preparation of the Concept for Integrated Development of the Podilskyi District of Kyiv was completed, which was presented on October 22 at the Kyiv City State Administration;
- as part of the first phase of the project of cooperation with the Bloomberg Philanthropies Foundation and the Partnership for Healthy Cities initiative, the awareness of city specialists on road safety was raised, a comprehensive strategy for safe traffic for the Rusanivka housing estate was developed and a major overhaul project at the Enthusiastiv street was implemented.

In 2019, memoranda were signed:

- Memorandum of Understanding between the Executive Body of the Kyiv City Council (Kyiv City State Administration) and the EBRD on the Green Cities Program. Within the framework of the program, the city of Kyiv implements the projects: “Modernization of Kyiv City Transport II” and “Modernization of the District Heating System of Kyiv”;
- Memorandum with “InterKultur” on “the Battle of the Choirs” in Kyiv;
- Memorandum of Cooperation with “Veolia Energie” in the field of solid waste collection and processing;
- Memorandum of Understanding between Kyiv and “SUEZ International SAS”.

The city of Kyiv has 55 sister cities, the last agreement was signed with the city of Bern in December 2019.

SIGNIFICANT INTERNATIONAL EVENTS IN KYIV



invest forum 2019
KYIV AGGLOMERATION:
CREATIVE DESTINATION



- **VIII INTERNATIONAL ARCHITECTURE FORUM**
- **16th Annual Meeting of the Yalta European Strategy "Happiness Now. New approaches to the world in crisis"**
- **II International Veterans and Volunteer Forum "Where we are, there is Ukraine"**
- **XV International congress «Institutional and technical aspects of housing and communal services reform — 2019»**

KYIV'S PARTICIPATION IN INTERNATIONAL EVENTS ABROAD:

- World Economic Forum (Davos-Klosters, the Swiss Confederation);
- International Real Estate Exhibition "MIRIM-2019" (Cannes, French Republic);
- Global Investment Infrastructure Summit (Berlin, FRG);
- Munich conference concerning safety (Munich, FRG);
- International Exhibitory forum of municipal modernization "MUNI EXPO 2019" (Tel Aviv, The State of Israel);
- Ukraine-Greece business forum (Athens and Patras, the Hellenic Republic);
- Second meeting of the Ukrainian-Turkish working group concerning governmental – private partnership (Ankara, the Republic of Turkey);
- Conference London Fast Track Cities (London, the United Kingdom of Great Britain and Northern Ireland);
- 43rd session of Committee of World Heritage UNESCO (Baku, the Republic of Azerbaijan);
- International forum "Transforming Cities for Decent Work 2019" (Seoul, the Republic of Korea) and etc.

KYIV BUILDS ITS FUTURE

IN 2019, “THE KYIV AGGLOMERATION ASSOCIATION” WAS ESTABLISHED

19

COMMUNITIES Neighboring towns and villages to the capital, became members of association

30

COMMUNITIES are planning to join the association

Mayor of Kyiv Vitali Klitschko was elected as a chairman of the Kyiv Agglomeration Association.

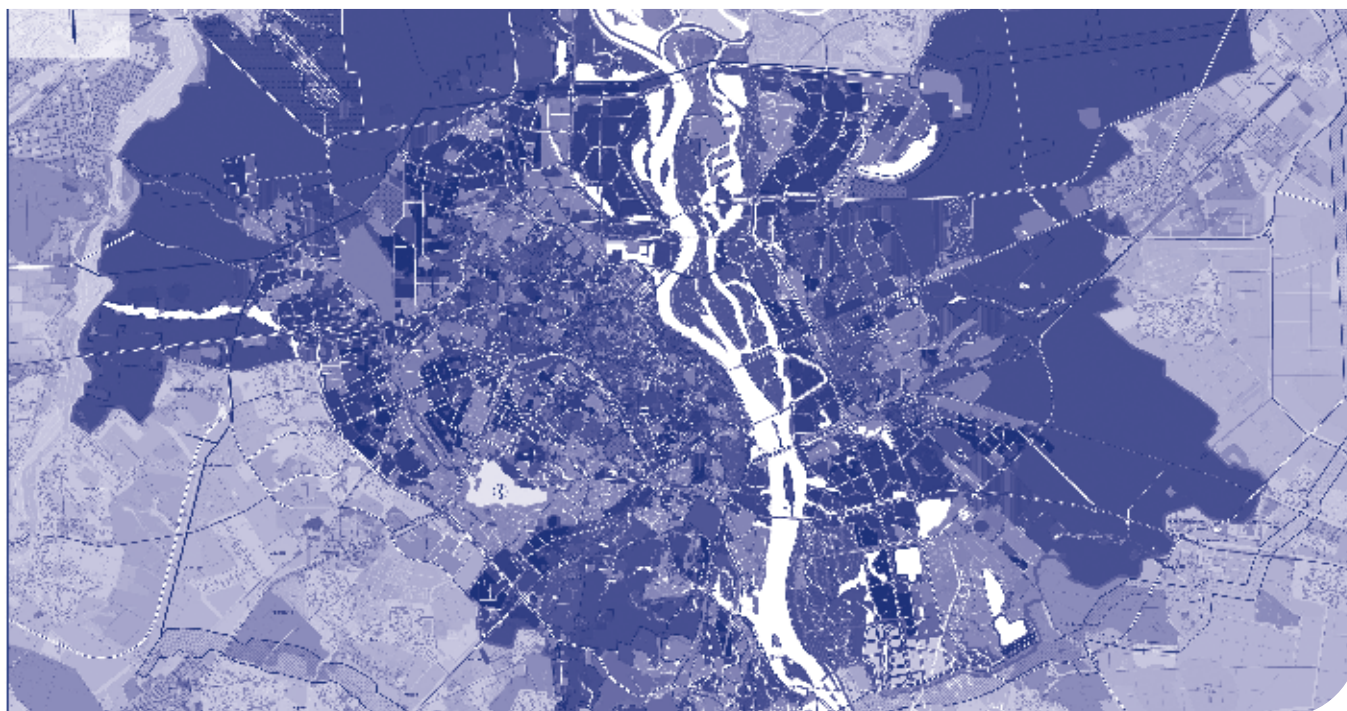
The purpose of the association is to unite the efforts of local councils to solve common problems of territorial communities, protect their rights and interests, as well as create conditions for socio-economic development of settlements and the effective exercise of local government.

The draft of the new Master Plan of the city of Kyiv was presented at the International Forum “Future of Kyiv”, which outlines the directions of the capital's development for the next 7 years and for the next 20 years.

The forum launched the process of acquainting the public of the capital with the draft of the main town-planning document.



Modern Kyiv is the biggest business metropolis in Ukraine. Every day about half a million people come to Kyiv from surrounding cities and towns to work.



LISTENING TO KYIVITES WE ARE CHANGING THE CITY TOGETHER

ON THE WAY TO CONSTRUCTIVE PARTNERSHIP

The interaction of citizens and the government unites the Kyiv community and promotes the formation of a participatory democracy.

Update and expand information resources to clarify the essence of city policies

In 2019, within the framework of the City Target Program for the Development of the Information and Communication Sphere of the City of Kyiv for 2019–2021, the following was implemented:

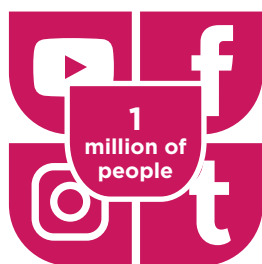
- publication **24/7 of administrative documents** of the city authorities on the official web portal of Kyiv;
- transformation of **Kyiv TV channel** into a full-fledged multimedia platform of the community with an emphasis on hyperlocal content;
- updating the **program network** of Kyiv TV channel and “Voice of Kyiv” radio station in the context of topical issues of city and community development (about 3,000 interactive contacts with viewers and listeners were received, including live broadcasts);
- full inclusion in the public information system of the modernized **web portal “Vechirniy Kyiv”** and growth of its popularity among

citizens (unique users over 1,7 million people, visitors — almost 4 million people);

- filling a separate information section “Kyiv” with current news on the digital platform of IA “Ukrinform”;
- establishing effective channels of dialogue with the public by the **Center for Public Communication and Information** (organized about 100 offline events, which were joined by representatives of the community and international partners).

This year, the city portal “**Open Data**” (<https://data.kyivcity.gov.ua/>) was introduced in test mode. It contains information on important issues of Kyiv life from 70 information sources: city and district authorities, legal entities of communal ownership. At the end of 2019, 153 data blocks were published, **with which citizens can get acquainted without additional registration and other restrictions.**

Communication on social networks is a step towards understanding and trust



In 2019, the number of subscribers **to the pages of the city authorities on social networks Facebook, Instagram, Twitter, YouTube channels was more than 1 million people.**

The pages of Mayor of Kyiv Vitali Klitschko, which have **more than 600,000 subscribers**, are popular on social networks.

The authorities pay special attention to solving life problems of the Kyivites

To help residents telephone lines “Government Contact Center” and services “Contact Center of the city of Kyiv”: short phone number 1551, mobile application 1551, e-mail and

website work. Of the more than 1,03 million appeals received by the center, more than 770,000 were processed in a timely manner, and the rest are being processed.

The city authorities promptly respond to requests on the social network Facebook. Thus, its response page provided 97% of requests from 1,648 users.

Building trust in Kyiv is working with the community

More than 1330 users of the official portal of the city of Kyiv joined the discussion of 76 draft regulations on the life of the capital, providing about 100 proposals, comments and their own editions.

For the first time, at the initiative of the public, a Forum of Civil Society Organizations “Kyiv — the Capital of Dialogue” was held in each district of the city. Local residents together with government officials discussed the problematic issues that exist

in Kyiv's neighborhoods directly on the ground, near their homes. More and more public activists are joining the work of the city's advisory bodies. In 2019, it consisted of 81 advisory bodies 465 members of the public.

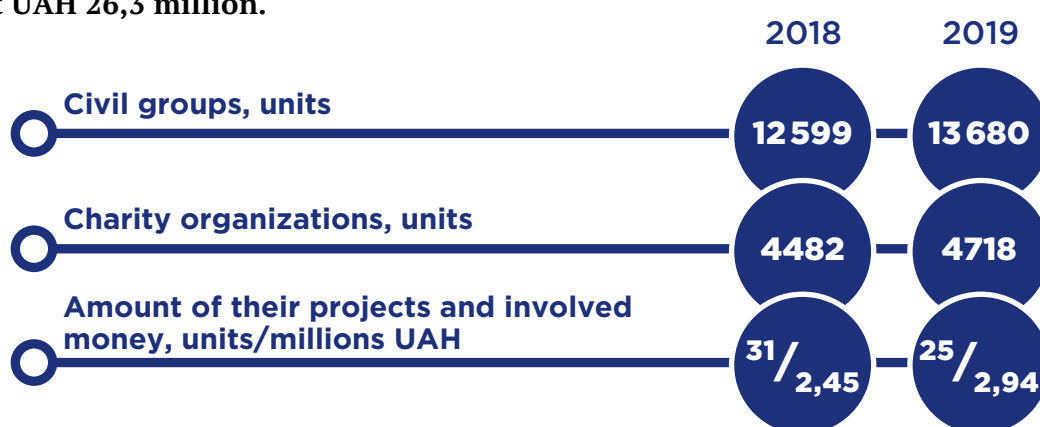
In total, in 2019, 207 public consultations were held with the public with a thorough study of problems and issues that have an important public resonance.



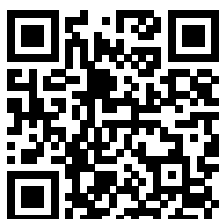
Development of the dialogue and partnership with the institutions of civil society

In 2019, the network of **self-organization bodies of the city population (BSP)** expanded by 13 BSPs and amounted to 178 at the end of the year. **At the expense of the local budget**, 114 BSPs received financial support for development in the amount of almost UAH 26,3 million.

The number of public associations, charitable organizations and the amount of funds raised through the implementation of their projects **is constantly growing**.



Within the framework of the III Kyiv Forum of Civil Society Organizations, for the first time, a **competition among public associations** for the best creative work "Misto mriy" was held. The winners were 23 competition works.



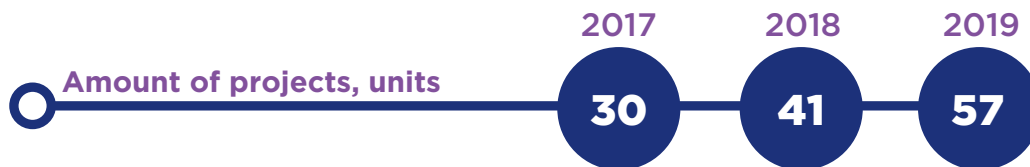
The city authorities **provide ongoing financial support** to associations of citizens who implement their projects for Kyiv and the capital.

In 2019, 16 projects-winners of the city competition "**Public Perspective: Transparent Government and Active Community**" (out of 86 presented at the competition) were implemented at the expense of the budget of the city of Kyiv in the amount of UAH 2,9 million.

For implementation of 25 programs and projects that won **city competition of programs and projects for local self-government** from the local budget was set aside almost 3 millions UAH.



City competition of projects and programs of local government development



Most popular ideas of winner projects:



Restoration and installation of children's recreation and sports areas



Implementation of energy effective lightening in the houses



Residential care



Implementation of video control system and strengthening of people safety

PUBLIC BUDGET — INSTRUMENT FOR PARTICIPATORY DEMOCRACY FOR THE CITY DEVELOPMENT



Electronic service
«Public Budget» (PB)
gb.kyivcity.gov.ua

PB school — volunteer project of PB team leaders with the support of the City Hall and the Public Budget Commission, where the authors of the winning projects and managers of budget funds of the Kyiv City State Administration and the Regional State Administration together teach Kyivites successful participation in PB.

Public budget gains strength

2119 projects were submitted, 554 projects became winners in the total amount of UAH 160 million, 191 712 persons voted, that gave 654 651 voices.



Kyiv government is always opened for new ideas and changes in way of development of local democracy

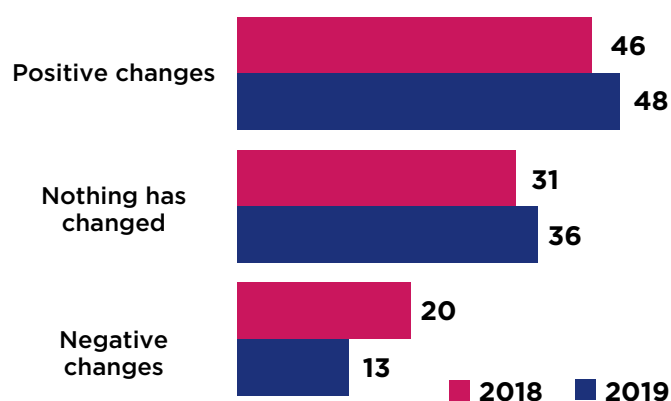
IN THE MIRROR OF THE SOCIOLOGY

Monitoring opinion polls of residents of the capital (200 indicators) are a mechanism for dialogue between Kyiv and city authorities, the response of citizens to a problem, situation, process and a signal for a timely and appropriate response of government institutions.

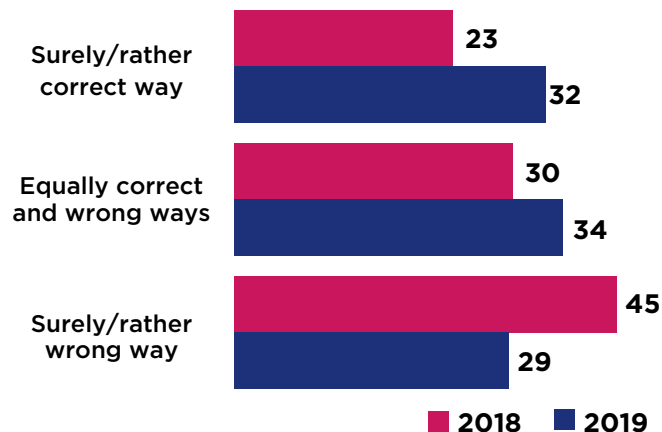
Comparing the trends of Kyiv residents' assessment of changes in the city, it is positive that the indicator "changes for the worse" decreased from 20% in 2018 to 13% in 2019, while maintaining the share of residents of the capital who note the presence of positive changes.

The optimistic perception of Kyiv residents of the direction of the situation in Kyiv is evidenced by the increase from 23% in 2018 to 32% in 2019 of those who define the direction as "unambiguously / rather correct", with a directly proportional reduction from 45% in 2018 up to 29% in 2019, the share of those who assessed the direction of development as "clearly / rather incorrect."

Estimation by Kyivites of the changes in Kyiv city last year*, %

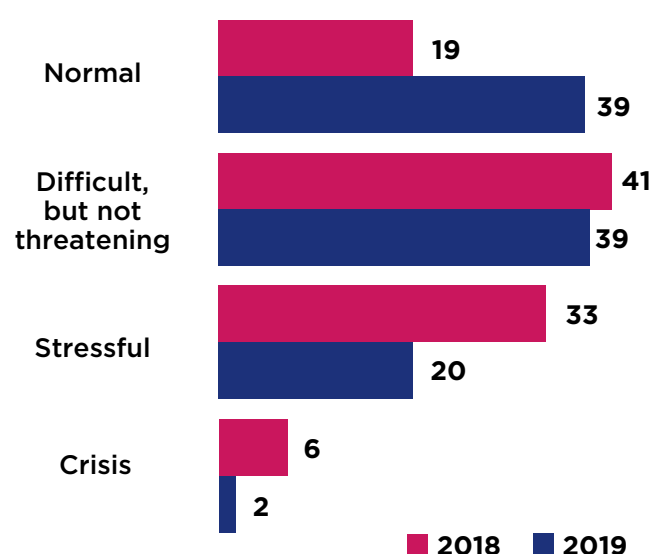


Estimation by Kyivites of the general way of Kyiv city development*, %

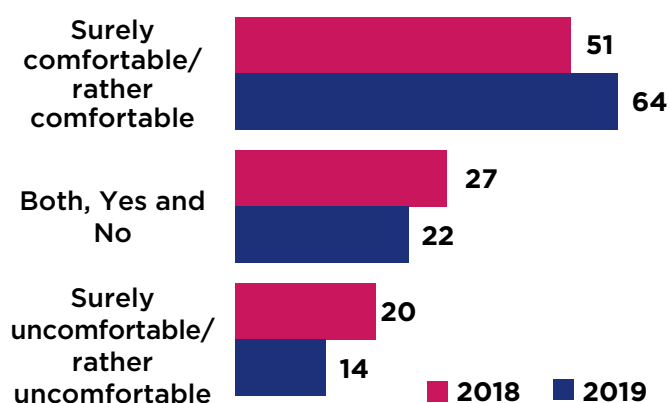


A comparison of sociological monitoring data from 2018 and 2019 is indisputable evidence of the stabilization of the socio-political situation in the capital. The percentage of Kyivites who assessed it as "normal" increased by 20%, while the share of those who described it as "tense" decreased by 13% and by 4% as "crisis"

Estimation by Kyivites of the social-political situation in Kyiv*, %



Estimation by Kyivites of comfort of living in Kyiv city*, %

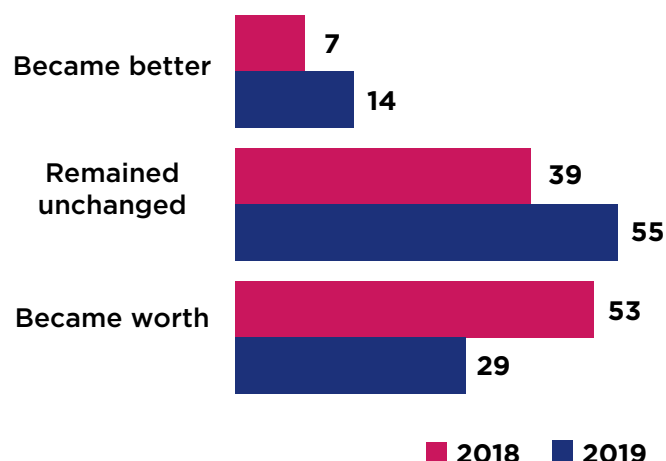


Sociological data record a consistently high level of Kyivites' assessment of the comfort of living in the city. This year, 64% of citizens said that Kyiv is a comfortable city to live in (currently the figure increased by 13% over the year) and 76% are proud of the capital (increased by 7% over the year).

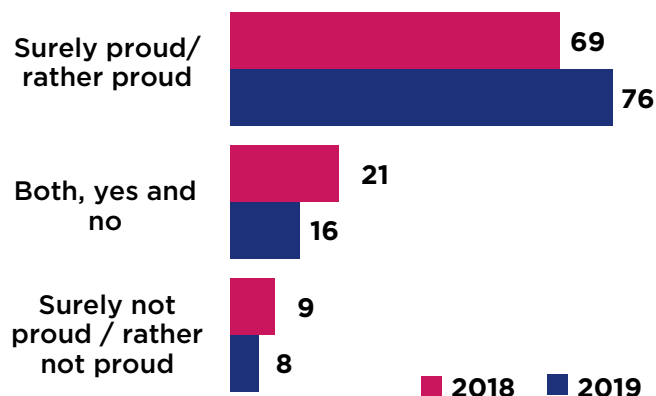
Significant improvement in Kyiv residents' assessments of their own economic well-being, namely an increase of 7% in the number of those who assessed the standard of living of their families as "improved over the last year" (from 7% in 2018 to 14% in 2019), by 16% the number of those whose standard of living "remained unchanged" (from 39% in 2018 to 55% in 2019) and a 24% reduction in the number of those who assessed the standard of living of their own families as "deteriorating" (from 53% in 2018 to 29% in 2019).

The results of sociological researches show the stable positive trend at estimation by Kyivites of the social-political situation in the capital

The dynamics of estimation by Kyivites of the quality of their families life last year*, %



Estimation by Kyivites their pride for the Kyiv city*, %



* Percentage of people, who answered "hard to answer" is not mentioned

ADMINISTRATIVE SERVICES



In 2019, the Kyiv city authorities continued to work to create the most comfortable conditions for receiving administrative services.

The purpose of activities in this direction is to solve the problems of applicants with the least time and money.

In 2019, the territorial subdivision of the Podilskyi District CAS started operating, thus the number of administrative service centers in Kyiv reached 15.

The number of provided administrative services has increased:

	2018	2019	Dynamics, %
Total amount of provided administrative services, thousand units	1002,6	1115,1	111,2
Part of administrative services that are provided in electronic way (on-line), %	3,3	17,8	539,4
Provided consultations, thousand units	55,7	150	269,3

For the convenience of visitors and the opportunity to receive administrative services during non-working hours from March 1, 2019, an updated schedule of centers was introduced, which extended the reception of citizens on weekdays until 20:00 and on Saturdays until 18:00.

From March 11, 2019, the centers for the provision of administrative services in the city of Kyiv provide services for the registration of the birth of a child. A comprehensive service at the birth of a child has been introduced, which includes state registration of birth, registration of residence, appointment of social assistance at the birth of a child, in all centers of administrative services in the city of Kyiv.

In 2019, the connection of CASs to the Register of the Territorial Community of the City of Kyiv provided an opportunity to provide a certificate of the place of registration of citizens within 5 minutes.

To implement the city's comprehensive target program "Kyiv without Barriers" for 2018–2021 in 2019 for visually impaired visitors introduced the printing of the necessary materials in Braille, and for visitors who use wheelchairs, installed an information kiosk and e-terminal queues that allow you to get the necessary information and register in the electronic queue without assistance.

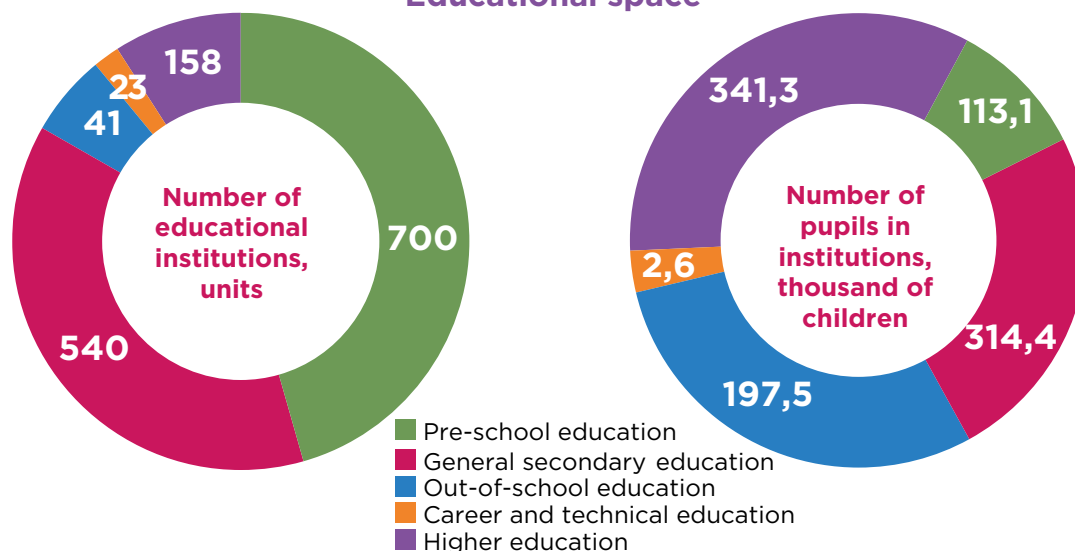
Qualitative indicators for assessing the activities of the CAS indicate a positive trend in their activities to serve the population:



EDUCATIONAL SPACE OF THE CAPITAL

KYIV IS A CAPITAL OF KNOWLEDGE

Educational space



ACHIEVEMENTS OF KYIV EDUCATIONAL SECTOR IN 2019

Pre-school education

- The queue for kindergartens was reduced by 1,3 thousand children (63,5%) compared to the previous year
 - the work of 32 groups in 21 working kindergartens for 600 places was resumed;
 - 58 private and alternative kindergartens for 1,595 places were introduced into the network;
 - the work of the preschool institution №593 of Obolon district for 205 places was resumed.
 - Reconstruction of kindergarten № 652 of Darnytskyi district for 210 pupils — 11 groups has been completed. The new kindergarten takes into account the latest requirements for energy efficiency and safety for children.
 - Open educational space was modernized:
 - 495 playgrounds in 131 kindergartens and 16 sports grounds in 16 preschool institutions were arranged;
 - 108 shade canopies were installed.
 - The introduction of the HACCP (Hazard analysis and critical control point) food control and cooking system has started.
- To further update the educational environment, a city competition of projects "New Kindergarten through the eyes of parents, children and teachers" was held.



GENERAL SECONDARY EDUCATION

- **4428 places** for schoolchildren were created:
 - the school was reconstructed № 42 (the number of places increased by 700);
 - 27 private schools were opened (for 3728 places).
- **The project “New Ukrainian School”** was implemented. 2455 primary school teachers of the capital underwent professional training and advanced training.
- Kyiv students worthily represented the capital on the international arena:
 - 13 students of Kyiv schools became the winners of international student competitions, which is 9 winners more than last year: 3 gold medals (in mathematics, ecology and chemistry); 5 silver medals (2 — in mathematics, 2 — in biology, 1 — in physics); 5 bronze medals (1 — in biology, 1 — in physics, 3 — in astrophysics).

The winners of international student competitions students-educate of Kyiv Junior Science

3

5

5

- Students of the Kyiv Small Academy of Sciences won international competitions, such as:



Scientific-educational exhibition – competition in sphere of technical science and energy 2019



International competition of Scientific technical youth creativity 2019



2nd/3rd Belt and Road Teenager Maker Camp and Teacher Workshop



Global innovations competition



39th International Beijing Youth Science Creation Competition



China Adolescents Science and Technology Innovation Contest



International computer projects competition



International Junior scientists conference 2019

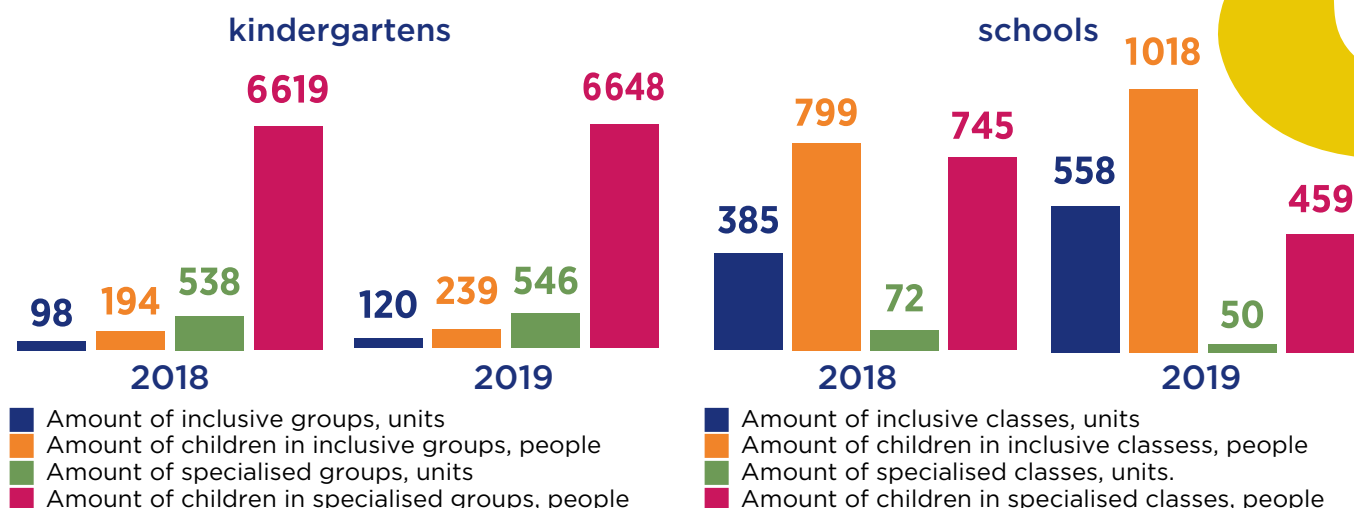


XIII International school students academic competition in geography IESO 2019

Active development of international relations of Kyiv schools:

- as of the end of 2019, more than 200 agreements have been concluded with foreign educational institutions to establish friendly relations;
- more than 30 schools became members of international project “Associated UNESCO schools”;
- cooperation with international civil organizations and diplomatic missions, such as:
 - “La Strada-Ukraine”;
 - “British Council Ukraine”;
 - Embassy of British Council in Ukraine;
 - “Association of polish people in Ukraine”;
 - “Goethe-Institute” and etc.

INCLUSIVE EDUCATION



- Inclusive resource centers continued to operate in all 10 districts of Kyiv to ensure the right to

educational services for children with special needs aged 2 to 18.

INCLUSIVE EDUCATION IN THE FIELD OF HIGHER EDUCATION OF KYIV

- Thanks to the cooperation of the city authorities of the capital and the Open International University of Human Development "Ukraine", conditions are provided for students with special educational needs. In a higher education institution (hereinafter — HEI) there were 6,7% of the total contingent of university students. The average rate for higher education institutions in Ukraine is about 0,04%.
- The Resource Center for Support of Students with Disabilities has been opened at the Borys Hrinchenko University of Kyiv.

EXTRACURRICULAR EDUCATION

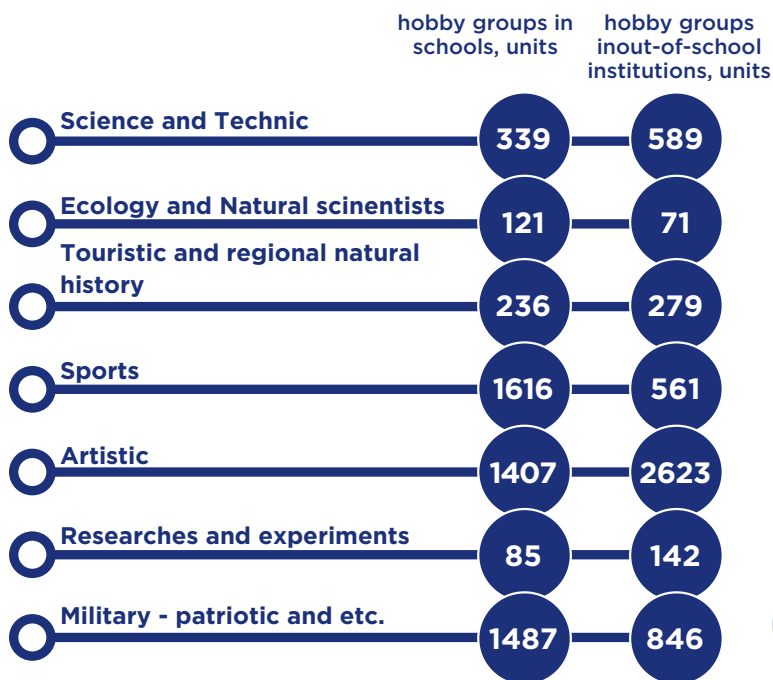
Extracurricular education is aimed at developing the abilities of children and youth in education, science, culture, physical culture and sports, technical and other creativity, their ac-

quisition of primary professional knowledge, skills and abilities necessary for their socialization, further self-realization and professional activity.

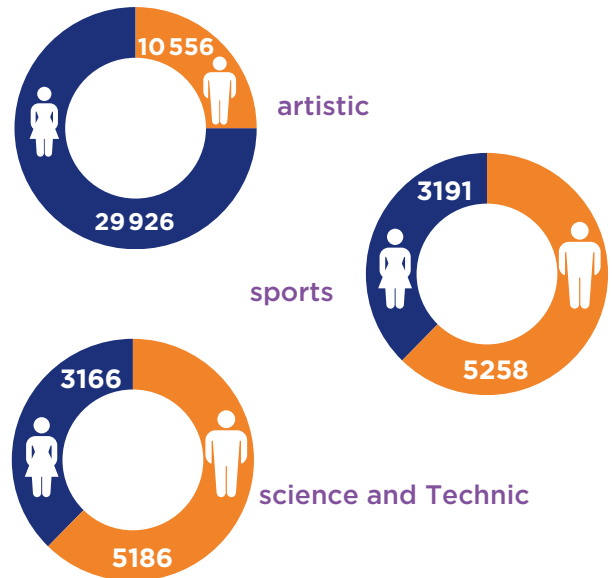




Amount of hobby groups in 2019



Different out-of-school hobby groups gathered in 2019 all genders together:



During the summer holidays, meaningful leisure was organized in 74 children's recreation camps on the basis of schools in Kyiv, where about 6,8 thousand children had a rest.

Some activities were organized during the year:

- measures to establish a safe environment in schools and tolerant relations in society "School without bullying. A family without violence. 365"

- the first mini-football tournament among the national teams of grades 7–8 of secondary schools of Kyiv "Kyiv Mayor's Cup 2019/2020".

On the basis of Kyiv Smart City School, a public project on professional training in web-programming was implemented. Students studied Scratch and Java programming languages.

PROFESSIONAL EDUCATION

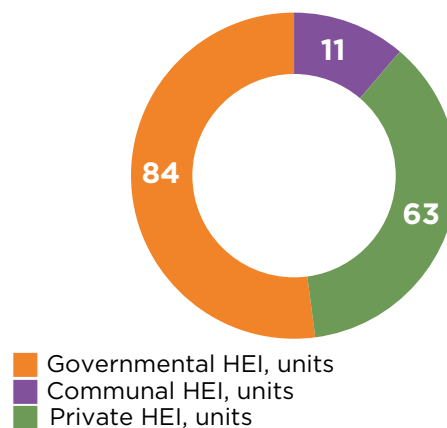
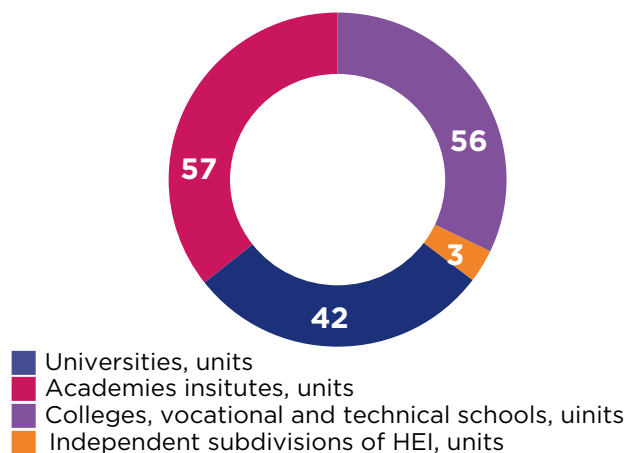
- Qualified workers and junior specialists were trained in 119 professions in 23 institutions of vocational (vocational) education.
- As of the end of 2019, cooperation agreements have been concluded with almost 1,500 metropolitan enterprises in the framework of training. The regional order for workers' specialties was 5,567.
- 2 educational and practical centers have been opened:
 - Center for Renewable Energy Sources;
 - Educational and practical center for training painters "Sniezka".

SALARY OF THE TEACHING STUFF

In the capital, teachers continued to receive a salary supplement from the budget of Kyiv for the complexity and intensity of work.

For preschool institutions and schools it amounted to UAH 10,8 thousand / year, for vocational and extracurricular education institutions UAH 15,6 thousand / year and UAH 8,4 thousand / year, respectively.

HIGHER EDUCATION



- Leading positions in higher education in the capital were held by Taras Shevchenko National University of Kyiv and the National Technical University of Ukraine "Igor Sikorsky Kyiv Polytechnic Institute", which are included in the TOP-1000 best universities in the world according to QS World University Rankings.
- Among foreign students the most popular are the National Medical University named after O.O. Bogomolets (3523 foreign students) and Taras Shevchenko National University of Kyiv (1711 foreign students).

Some examples of progressive educational practices:

- The export of higher education services of the capital has started. The Kyiv National University of Technology and Design, together with the Tsilu Technical University (PRC), established the Sino-Ukrainian Institute of Higher Education, the Kyiv Institute of the Tsilu Technical University in Jinan, Shandong Province.
- Cooperation has been established between the Borys Hrinchenko University of Kyiv, the NGO "SMART CITY HUB" and the city authorities to promote and develop the information society and create an educational product in the field of smart technologies.
- At the National Technical University of Ukraine, Kyiv Polytechnic Institute named after Igor Sikorsky continues to operate KPI Development Hub (KPI hub), which brings together employees, students and graduate students who implement promising technical solutions and create IT projects.

ELECTRONIC SERVICES IN THE FIELD OF EDUCATION

- The system of electronic registration for kindergartens of communal ownership of Kyiv – "SEZZDO" – continued to function.
- The implementation of the software module "Register of children of the city of Kyiv" of the information system "Municipal Register" has started. The following services are available in the Register: registration for school; learning process; school passport; student ticket; reporting; children not covered by education (for further work of the national police and children's service).
- An information and analytical system "Map of educational needs" has been created to monitor and make decisions on financing the repair, reconstruction and construction of new educational facilities.

HEALTH CARE AND HEALTHY LIFESTYLE

ACCESSIBILITY AND QUALITY OF HEALTH CARE

The city of Kyiv, as the capital of Ukraine, has the largest number of medical institutions, namely, 146 health care facilities of the communal property of the territorial community of Kyiv, 64 state health care facilities and 546 facilities of other forms of ownership.

The activities of health care institutions in Kyiv in 2019 were aimed at improving the availability and quality of medical care for residents of the capital.

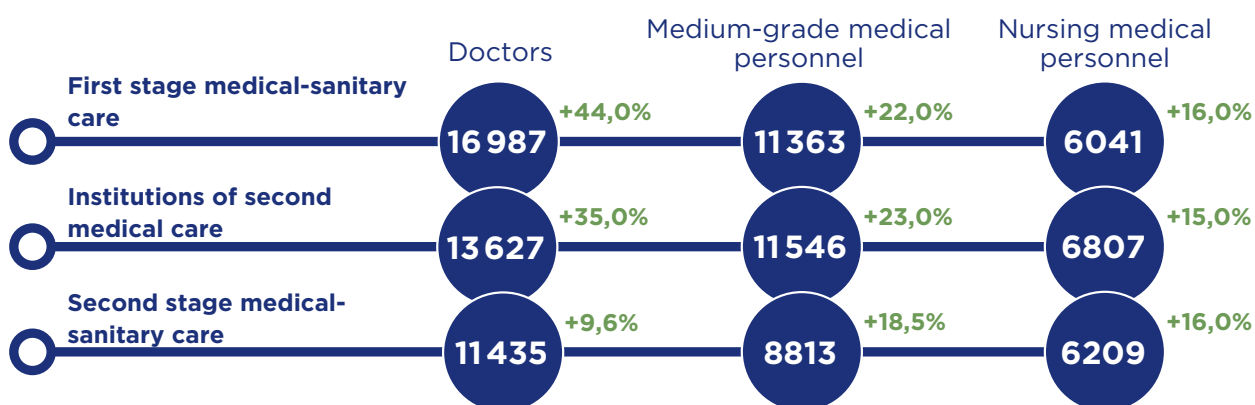
In the city of Kyiv, 238 outpatient clinics of general practice of family medicine, which function in the structure of 28 centers of primary health care, provide medical care at the primary level.

The modern electronic health care system is an integral part of the transformation of the health care system.

In 2019, family doctors, therapists and pediatricians switched to electronic document management: electronic medical record of the patient, prescriptions for "Affordable Medicines", referrals to specialists.

Due to the introduction of medical reform, the average salary in health care institutions of the city of Kyiv in 2019 increased compared to 2018.

AVERAGE SALARY IN HEALTH CARE INSTITUTIONS IN 2019



IMPLEMENTATION OF THE PROJECT "Doctor in your home"



PROVIDED

- 58 626 thousand of consultation
- 4391 visits of multifunctional service teams

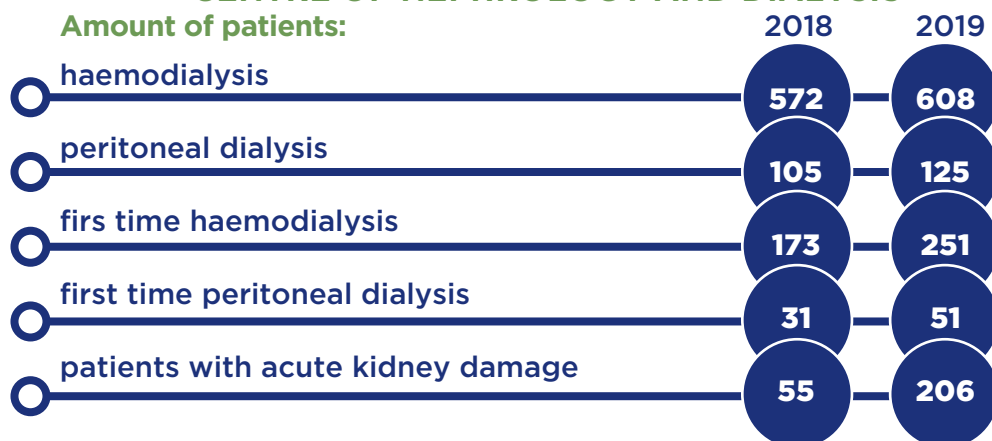
WORKS

- 42 constant service points
- 165 mobile multifunctional service teams

In order to meet the needs of the population in medical care and improve the quality of medical care, new health care facilities and units have been

opened. Among the most significant:

COMMUNAL NON-COMMERCIAL ENTERPRISE «KYIV MUNICIPAL CENTRE OF NEPHROLOGY AND DIALYSIS»

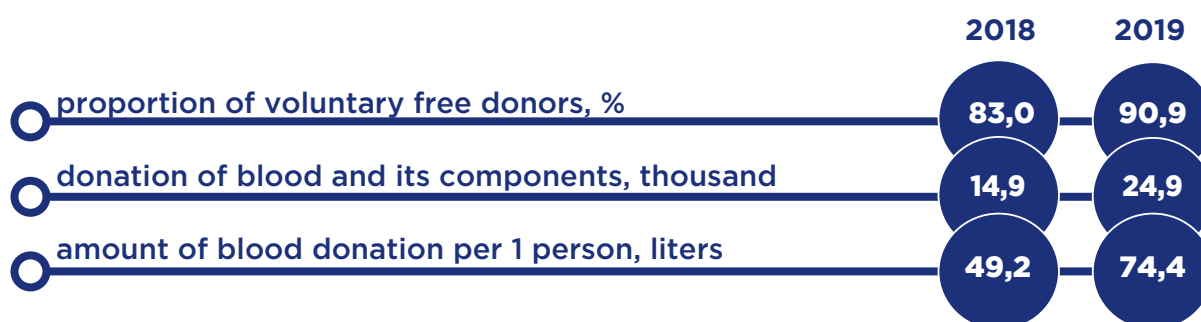


On the basis of the Kyiv City Center of Nephrology and Dialysis, in 2019, a mobile team started operating a hemodialysis procedure for vital signs in non-transportable patients in the city's clinics without transporting them to a specialized institution.

Kyiv turned out to be the first region in Ukraine to completely reorganize the blood system.

Starting in 2017, at the initiative of the leadership of the Department of Health of the Kyiv City State Administration, active reform of specialized institutions and blood transfusion facilities in Kyiv began. Currently, the city has a single KNP "Kyiv City Blood Center", which centrally provides services for procurement, testing, processing, transportation, storage, distribution and sale of donor blood and its components.

RESULTS OF BLOOD DONATION SYSTEM TRANSFORMATION IN 2018-2019



A full-fledged quality system has been introduced:

Certification was carried out in accordance with the requirements of DSTU EN ISO 13485: 2018 (2018), DSTU ISO 9001: 2015 (2019), ISO 9001: 2015 (2019).

Intra-laboratory technological processes are optimized in accordance with the requirements of the standard DSTU EN ISO 15189: 2015 (2019).

Participated in the local external quality assessment (2018-2019) and the international external quality assessment EQAS (2019).

A computerized information system has been implemented to provide "vein-to-vein" traceability.

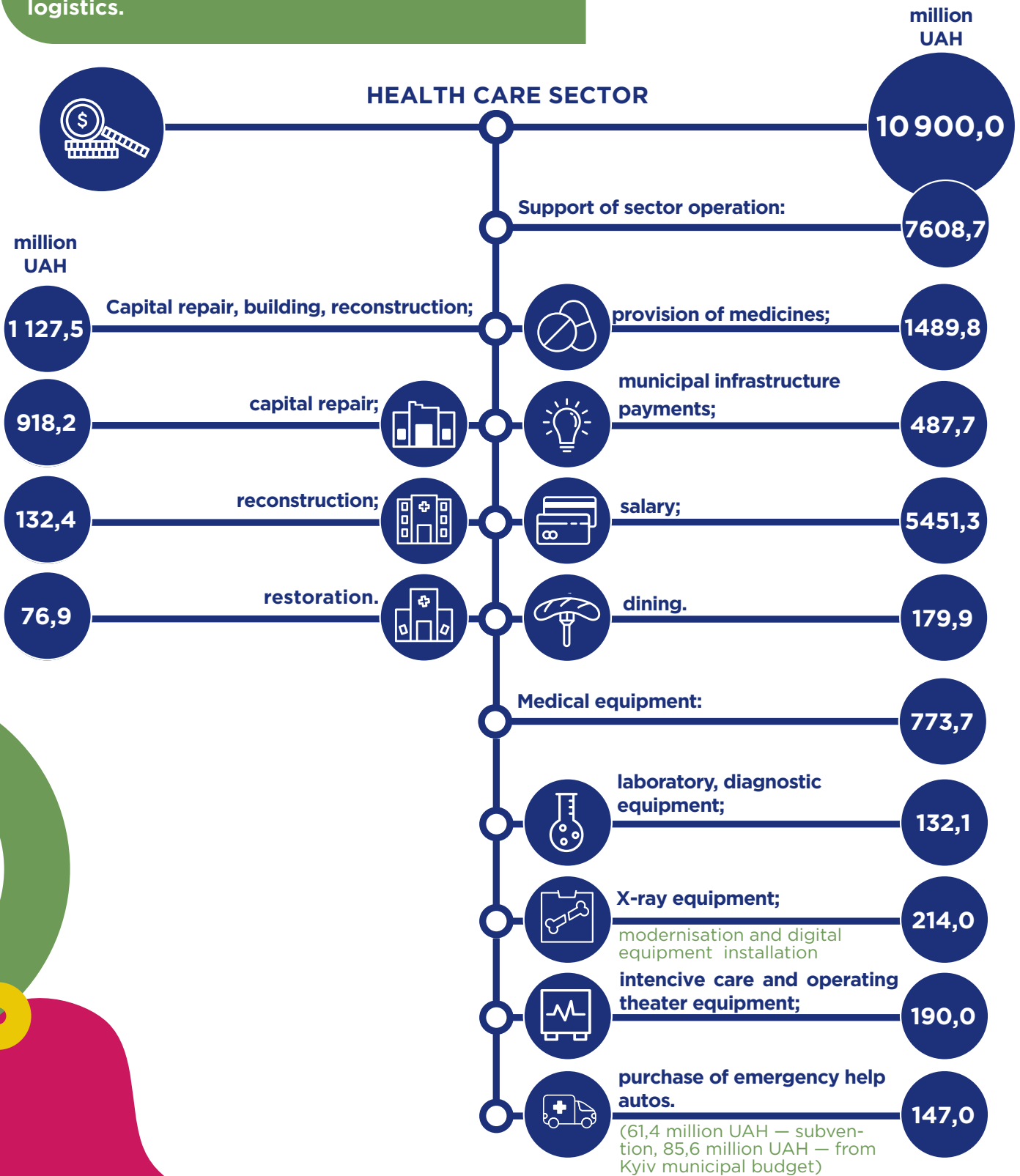
A laboratory information system (LIMS) has been introduced to label blood samples.

Bar coding in accordance with 128 Standard has been implemented.

The nomenclature of blood components is 20 names, which is the largest in Ukraine.

UPDATE OF MATERIAL AND TECHNICAL BASE

The main ways to modernize the health care system are measures aimed at updating the logistics.

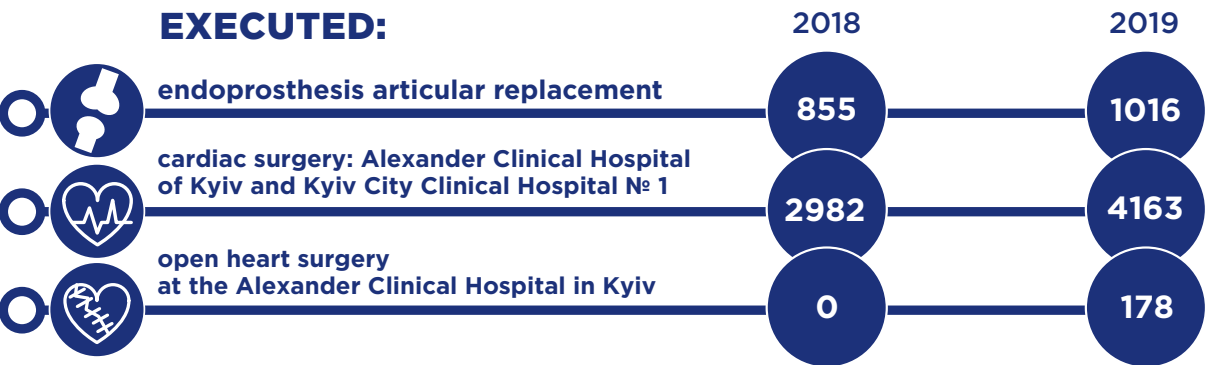
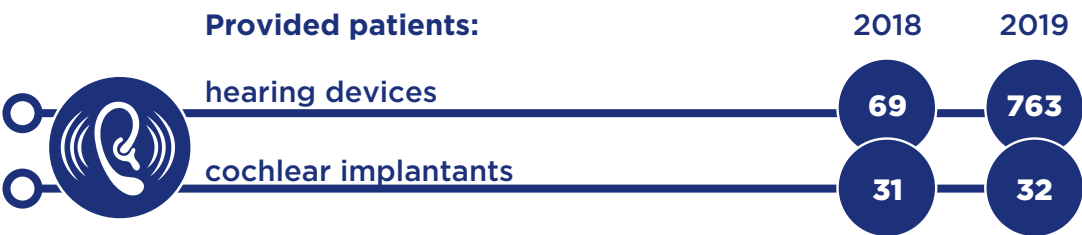


PARTICIPATION IN INTERNATIONAL PROJECTS

The Fast Track Cities 90–90–90 (Paris Declaration) strategy, launched in 2016.

As part of the implementation of the Fast Track Cities 90–90–90 Strategy for 2019, the following indicators of 72–81,4–90 were achieved.

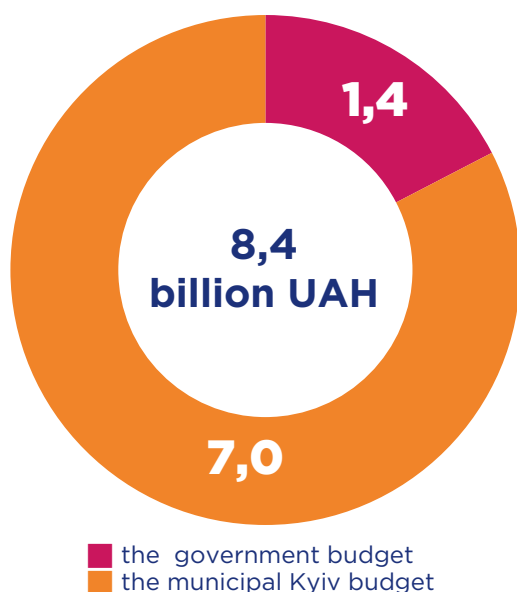
CITY TARGET PROGRAM “KYIVITES’ HEALTH”



SOCIAL PROTECTION

CARING FOR EVERYONE

Social protection of Kyiv residents in 2019



Addressed financial help over 390,0 millions UAH received 126,5 thousands of people who moved inside the country.

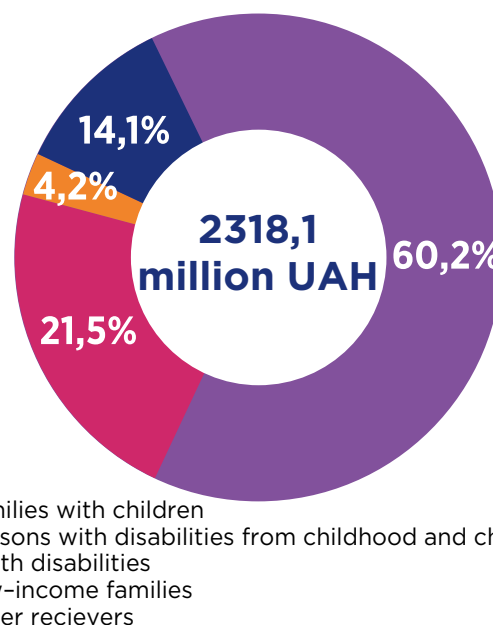
For means of subvention form governmental budget into the Kyiv city budget

72 persons received financial compensation for receivable accommodations.

452,5 thousand citizens are registered and live in Kyiv, who are entitled to benefits on social grounds, which is 3,6% (18 thousand people) less than in 2018.

Governmental help and compensations

subvention from the governmental budget into Kyiv city budget



families with children
 persons with disabilities from childhood and children with disabilities
 low-income families
 other receivers

For the means of Kyiv city budget:

150 apartments for people who needed improvement of living conditions and were registered at the apartments wait-list were bought.

60 contracts for purchase of apartments for Kyivites participants of ATO (Operation of United Forces) on conditions of common financing 70/30 were concluded.

3 people received monetary compensation for the land plot.

UAH 3040,1 million was allocated from the city budget for the implementation of social protection programs, which is 66,4% more than in 2018.

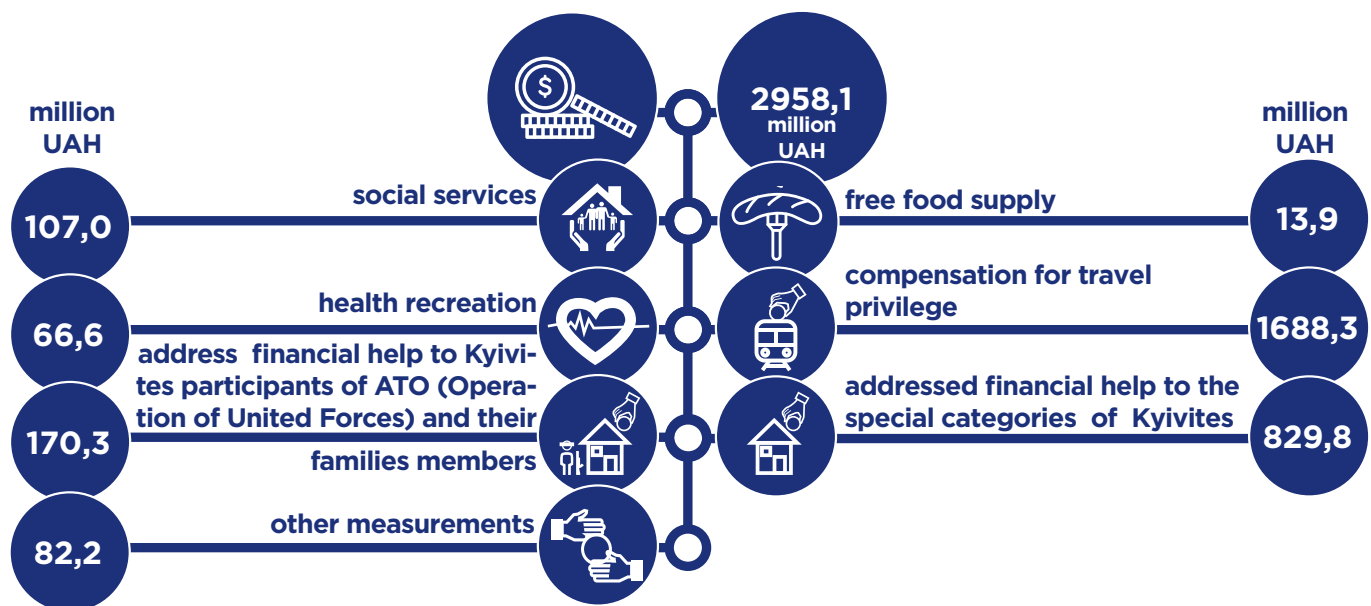
PROGRAMM «KYIV WITHOUT BARRIERS» 58,1 million UAH

- 123 social infrastructure facilities were equipped with accessibility elements for people with disabilities and low mobility groups.
- 49 locations were equipped with tactile tiles.
- The curbstone was lowered in 172 units.
- 8 social infrastructure institutions and 9 public places were overhauled.

PROGRAMM «SOCIAL PARTNERSHIP» 23,9 million UAH

- Financial support was received by 124 public organizations at a total of UAH 17,0 million for the implementation of social projects.
- A Memorandum of Cooperation was signed between the executive body of the Kyiv City Council (Kyiv City State Administration) and representatives of civil society institutions on the implementation of the European Charter for Equality of Women and Men in the Life of Local Communities in Kyiv.

PROGRAMM «ASSISTANCE. TOWARD THE KYIVITES»



A round-the-clock hotline for the prevention of domestic and gender-based violence has been launched at 15-00 and (044) 272-15-00 at the Kyiv City Center for Work with Women.

“MUNICIPAL CARD “KARTA KYIANYNA”

783 thousand of people became owners of the multifunctional electronic card “Municipal card KARTA KYIANYNA”.

- Free travel on public transport
- Discount for payment of goods in shops and supermarkets
- Privileges in drugstores for medicines
- Accrual of compensation and targeted payments
- Payment for housing and communal services
- Service and receiving medical services



Inclusive recourse center
(rehabilitation centre)

Finance assistance

References/bookings



At the web-portal for electronic
services

my.kyivcity.gov.ua

social services on-line
were implemented

«Social protection»



THE CHILDREN ARE OUR FUTURE

The coverage of orphans, children deprived of parental, family forms of education as of December 31, 2019 in Kyiv was 91,7% (2181 children) of the total number of children on the primary register.

In the capital, 740 children have the status of children affected by hostilities and armed conflicts in eastern Ukraine.

In 2019, 2 new family-type orphanages were opened and one foster family was created for orphans and children deprived of parental care, and at the end of the year the city had:

- 26 family-type orphanages (199 pupils)
- 31 foster family (41 children)

During the year, 97 children were adopted by:

- citizens of Ukraine (85 children)
- foreign citizens (12 children)

Guardianship and custody authorities have made 317 decisions on the establishment of guardianship or custody of orphans and children deprived of parental care.

38 orphans and children deprived of parental care are placed in foster families and family-type orphanages.

As part of the program "Children. Family. Capital for 2019–2021":

- UAH 4,2 million of financial assistance was provided to 26 family-type orphanages to solve material and household problems;
- 2 cars for family-type orphanages were purchased



From the city budget additionally such payments were provided:

- UAH 2,2 million of one-time financial assistance to foster parents of 26 family-type orphanages, 34 foster parents and 3 foster caretakers;
- monthly targeted social assistance to 850 orphans and 173 children with disabilities in foster care, foster families and family-type orphanages.

Providing housing for orphans and children deprived parental care

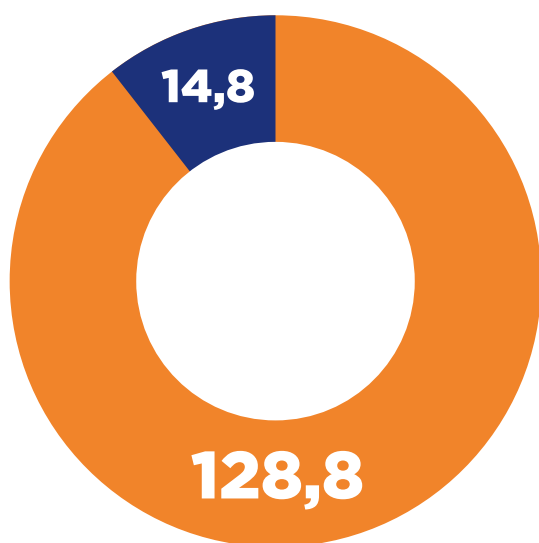
- 18 orphans, children deprived of parental care, and persons from among them received monetary compensation for the purchase of housing at the expense of the state subvention to local budgets.





Such institutions were opened in the capital:

- The first in Ukraine private social protection institution “Small group house” Happy Home “(founder of ICF” In the circle of friends ”).
- Kyiv City Social Dormitory for Orphans, Children Deprived of Parental Care, and Persons Among Them.

In 2019, UAH 143,6 million of budget funds was used for the development of the “Health and recreation of children in Kyiv” industry, including:



21,8 thousand children were rehabilitated and sent on vacation, which is 25,7% more than in 2018, including 14,181 children in need of special social support and attention.

 money from Kyiv city budget, million UAH
 money from government country budget, million UAH





KYIV IS A CITY OF ACTIVE RECREATION AND SPORT

PLACE FOR SPORTS EVENTS AND ACTIVE LEISURE

There are 4491 sports facilities in the city, designed for both world-class competitions and active sports and recreation (21 of them meet international standards).

In particular, there are 29 stadiums, 70 swimming pools, 678 gyms, 9 sports ice rinks, a bicycle track,

2477 sports grounds, 978 facilities for sports and recreation, equipped with numerous recreational, running and cycling trails in the city parks. The number of specialists in physical education is 5747 people.

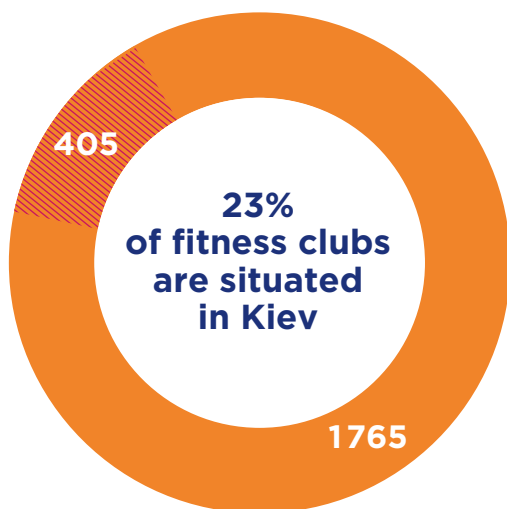
Such places were repaired and opened:

- central sports arena of Desnyanskiy district at Draizera str., 2-B.
- stadium "Rusanivets" at Ihorya Shamo boulevard, 10-12.
- athletics stadium of Kyiv municipal high school of sports mastery at Pavla Tychyny prospect, 18.
- buildings of Children and Youth sports school "Atlant" at Lisoviy prospect, 39-A;
- internal buildings and roof of Children and Youth sports school "Ryng" at Georgiya Gongadze prospect, 3-B
- swimming pool "Yunist" of Kyiv municipal high school of sports mastery at Bastionna str., 7
- sports ground 40x20 m. and football field under shelter and covered with artificial grass 57x43 m. Children and Youth sports school "Atlet" at Zroshuvalna str., 4-A.



KYIV IS LEADER IN PROVIDING FITNESS SERVICES IN UKRAINE

Number of fitness clubs



■ Ukraine, units
■ Kyiv, units



257 050
service
consumers



1513 m²
average
square



31%
with swimming
pools



8425 UAH
average
price

KYIV IS THE CITY OF ACTIVE PEOPLE

The most popular activities among capital citizens became:



“Chestnut run” (20 thousand of participants)



“10th Kyiv international marathon – 2019” (17 thousand of participants from more than 57 countries of the world)



“Kyiv colour run” (2,5 thousand of participants)



“Kyiv Half-marathon – 2019” (12,5 thousand of participants)



25 events in different sports activities, in which 3557 people participated were held in frameworks of Kyiv municipal sports and athletic contest “Healthy Kyivity”.

Totally in 2019 **556** mass sports events were kept in which **130,9** thousand of people participated.





INTERNATIONAL COMPETITIONS AND HIGH PERFORMANCE SPORTS



Competition of the Grand Prix of Rhythmic Gymnastics "Deriugina Cup"



Championship of Association of Balkan Athletic Federations (ABAF) in half marathon 2019



XXX anniversary festival of sport dance "Parad nadiy 2019"



"Ukraine Nation Cup", cycling competition (highroad) "Horizon Park"



International Cycling competition "Kyiv Sotka"



Competition of Sports Gymnastics



IX world competition in Combat Jujutsu



Club World Cup in row sport "Dragon"



XXIII International competition in female, catch style and Greco-Roman wrestling, dedicated to well-known Ukrainian wrestlers and coaches



European Diving Championship

High sports results are impossible without the development of high-achievement sports, a necessary element of which are city competitions, training camps for the national teams of Kyiv in Olympic (35) and non-Olympic (60) sports; Kyiv athletes are involved in the All-Ukrainian competitions.

In total, during 2019, 298 city competitions were held, in which 64,401 athletes took part. Also 8635 athletes took part in 374 championships, Cups of Ukraine, other national and international sports competitions in Olympic and non-Olympic sports. 213 training camps (involving 4007 participants) of the city's national teams in various sports in preparation for the All-Ukrainian competitions were held.

Into national representative teams of Ukraine were included:

- in Olympic sports activities – **1102** Kyivites (17,7%)
- in non-Olympic sports activities – **1191** Kyivites (21,4%)

In 2019, Kyivites won medals::

at world championships in Olympic sports activities	2	2	7
at world championships in non-Olympic sports activities	23	16	13
at European championships in Olympic sports activities	6	3	9
at European championships in non-Olympic sports activities	36	18	9
at II European games in non-Olympic sports activities	7	5	9
at Ukrainian championships achieved	514	401	436

The capital is an important center of physical culture and health rehabilitation of people with disabilities and sports "Invasport"



At the XIX Deaflympics, which took place in Madesimo, Chiavenna, Santa Caterina Valferva (Italy), 10 athletes from Kyiv took part in 3 sports: curling, chess and skiing. Won 1 gold and 2 silver awards (chess and cross-country skiing).



"Games of the Unconquered 2019" became the largest in the history of such competitions in Ukraine, 218 athletes – veterans and active military, law enforcement officers who were injured during combat and service tasks – reached the finals of the national competition.

In total, in 2019, athletes with disabilities from the city of Kyiv took part in 104 All-Ukrainian competitions among people with disabilities of various nosologies and won 199 gold, 159 silver and 132 bronze medals.

1632 sportsmen of Kyiv took part in 59 city events. In 2019, 380 children with disabilities took part in the "Believe in Yourself" Games competition.

Preparation of sports reserve forces and development of sports opportunities for youth

Within 2019 in Kyiv continued their work two schools of higher sporting skills, Kyiv sports lyceum – boarding school, also 91 children and youth sports school (CYSS), among them – 62 are in communal ownership. Total amount of Kyiv CYSSs

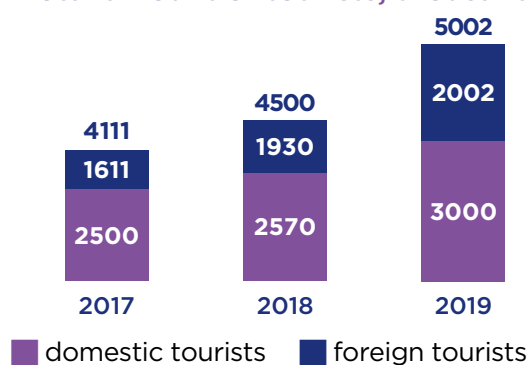
boarders in 2019 was 32852 persons. CYSS "Prometey", CYSS "Shans", CYSS "Meteor" work with children with disabilities (amount of boarders is 409 persons).

THE CITY WHERE EVERYTHING BEGINS

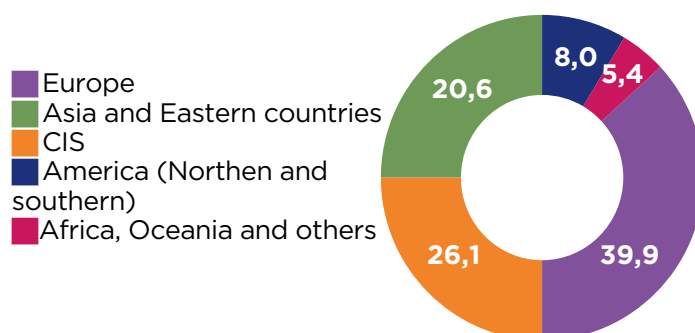


In 2019, the capital was visited by about five million tourists, 40% of whom are foreigners from more than 190 countries.

Total amount of tourists, thousand persons



Division of tourists by directions in 2019, %, from total amount



TOP-10 countries of the world by amount of foreign tourists, who visited Kyiv



Revenues from tourist fees in 2019 rose almost twice in comparison with previous year.



In order to provide quality excursion and other tourist services in the city of Kyiv and in preparation for the implementation of projects to create conditions for the development of modern tourism, active work is carried out with tourism entities,

associations, unions of tourism and excursion spheres, and other public associations. creation of an effective mechanism of coordination and control.

Relevant Memoranda of Cooperation were signed with:

NGO “All-Ukrainian Association of Guides” and NGO “League of Guides of Kyiv” On December 20–23, a training seminar “Level UP!” for guides and guides-translators who carry out their activities in the city of Kyiv and the Kyiv region.



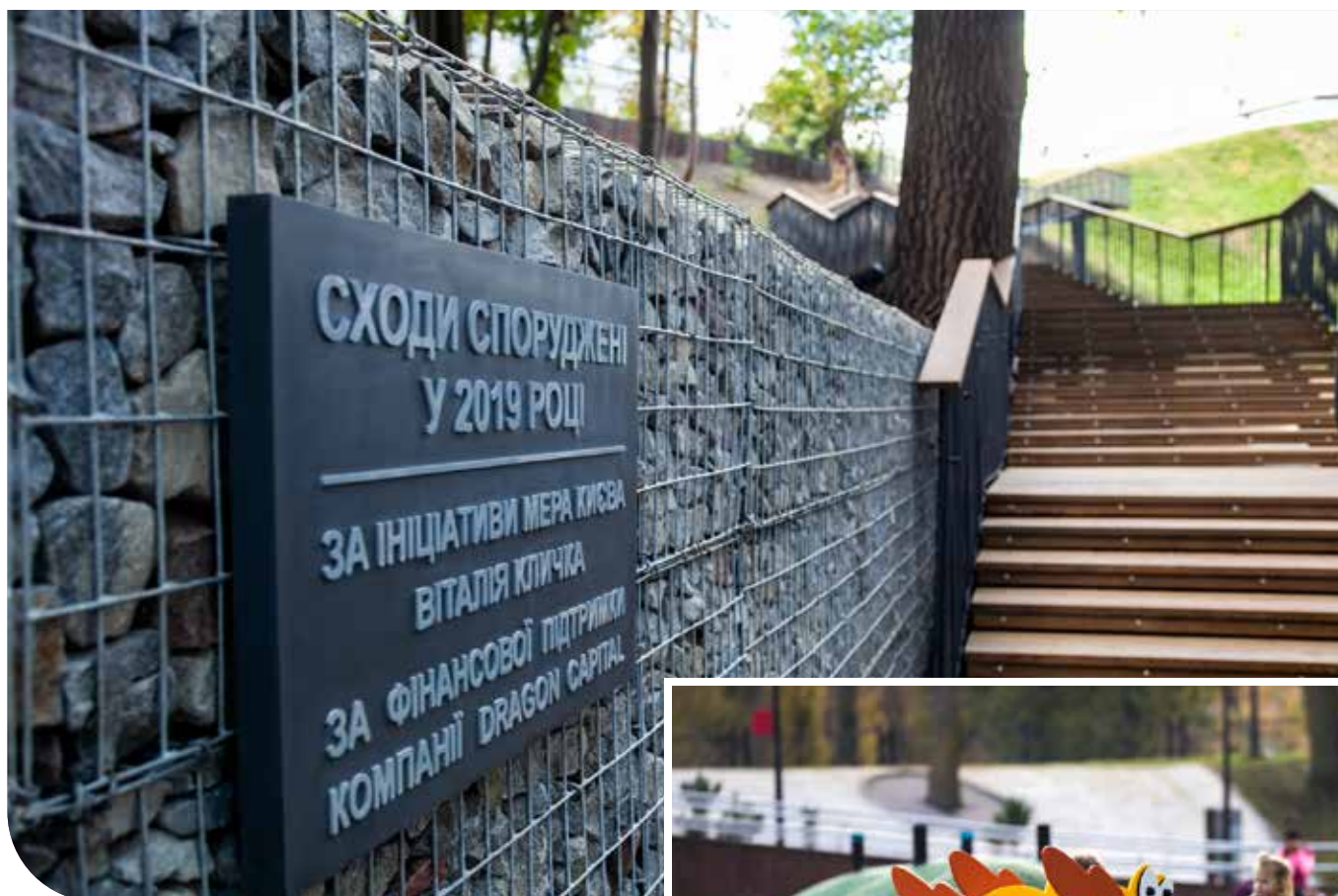
The Medical Tourism Association of Ukraine has developed a “road map” for the project. Also took part in the conference on medical tourism “MTEC. Kyiv” on the promotion of Kyiv’s opportunities in the field of medical tourism.



LLC “Museum of the Formation of the Ukrainian Nation”, GS “National Tourist Organization of Ukraine”, the Association of Chernobyl Tour Operators, with which work is carried out in the direction of development of various types of tourism and implementation of social projects.



NPP “Holosiivskiy”, LLC “Intertop Ukraine” and NGO “Tourist Society” Carpathian Trails “to create a modern tourist product and improve the quality of tourist services. As part of the cooperation, the first eco-trail in Holosiivskiy National Park was presented in Kyiv.





Active development of modern types of tourism:

cycling tourism: development of the tourist navigation by bicycle route through Trukhaniv Island to Muromets Park;

gastronomic tourism: advertising and information press tours were held for popular bloggers, representatives of the tourism industry and the media to the city of Kyiv to promote gastronomic tourism;



event tourism: support of large-scale international events (Atlas Weekend, Moto Open Fest, Wizz Air Kyiv Marathon, celebration of New Year holidays on Sofia and Kontraktova Squares, etc.);

medical tourism: participation in the conference within the framework of the 7th International Exhibition of Medical Tourism „MTES. Kyiv“, it is planned to hold the International Medical Forum in Kyiv in 2020. Development of tourist infrastructure of the city.

The production of videos about the tourist capital of Ukraine (“Kyiv is a city where everything begins”, “Economic potential of Kyiv”, “Kyiv is a must visit place”, “Kyiv is a city in which you play the main role”, “Kyiv

is a city” on the Dnipro river”, “Kyiv is a city of events”, “Top 10 things for a tourist”, “Night Kyiv”, “Kyivska Rus Park”).



Development of tourist infrastructure of the city

123

objects of tourist navigation (pointers, piers) were **renovated** and touristic navigation in the park “Saint Vladimir Hill” was **created**.

14

new were **created** and **34** functioning stop places were renovated for tourist-excursions transport.

Opened

new walking and cycling bridge between the People’s Friendship Arch and Saint Vladimir Hill was opened; its length is 210 meters, it became one of the most popular attractiveness for Kyivites and guests of city of Kyiv and was included into the new popular tourist route of the historical center of Kyiv — from Landscape Alley to Kyiv-Pechersk Lavra.

Functioning of two tourist-informational centers at international airports “Kyiv named after I. Sikorskiy” and “Boryspil” was assured. The work is underway to create a new tourist information center, the location of which is planned in the central part of the city.

The filling of the Kyiv City Guide mobile tourist application has been continued.

The Kyiv Convention Office was created and presented — a bureau for the development of business tourism (based on the Kyiv City Tourist Information Center).

A new tourist route **was developed** by the Department of Tourism and Promotions, the Film Commission Department on the basis of the Kyiv City Tourist Information Center and the Association of Chernobyl Tour Operators at the locations of the “Chernobyl” series produced by HBOs.





The annual special award **Kyiv Tourism Awards** was presented to honor the best representatives of the tourism industry in Kyiv. The event involved more than 100 participants and presented 12 nominations.

Winners of the Kyiv Tourism Awards 2019:



Best hotel 5*
Hyatt Regency Kyiv



Best hotel 3*
Premier Hotel Rus



Best hotel 4*
Radisson Blu Hotel, Kyiv



Best hostel
A-Hostel



Best tour operator
Dinadis Business Travel



Best restaurant
100 years back in future



Best tourist event
Atlas Weekend



For development of active tourism
Extreme park "X-Park"



Best excursion bureau
Guides Guild



Best tourist location of Kyiv region
Dendropark "Oleksandriya"



Kyiv ambassadors
**Arseniy Finberg,
Valeriy Galan, guide-dog
Lloyd**



Best education institution
**KNUTE / Kyiv national
university of trade and
economics**

Development of hotels proposal market in Kyiv



According to Tripadvisor, the nomination of the **25 best hotels Of Ukraine** included hotels of Kyiv: 11 Mirrors, Opera Hotel, Senator Maidan, Hyatt Regency, InterContinental Kyiv, Premier Palace Hotel, Greguar Hotel&Apartments, Fairmont Grand Hotel, Holiday Inn, Ramada Encore by Wyndham Kyiv, BonApart Hotel&Apartments.

The network of futuristic hotels was created:

the biggest capsule hotel in Kyiv

“A-HOSTEL”



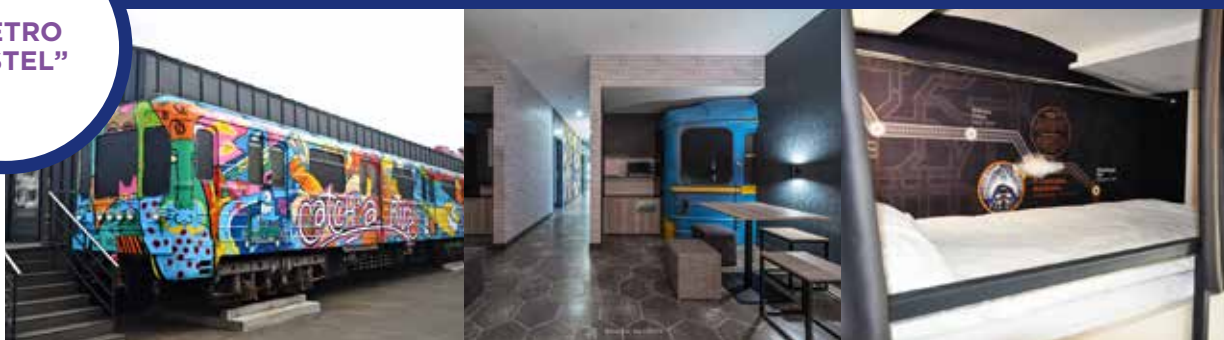
capsule hotel

“MONOTEL”



unique by the concept, it was developed by architectural office Oren M.A.Z Architects from Israel, this hostel is constructed from the old metro wagons

“METRO HOSTEL”



In frameworks of the international tourist cooperation:

The city of Kyiv **participated** in the largest international exhibition events with the stand “Kyiv Tourist” (IMTM Tel Aviv (the State of Israel), ITB Berlin (FRG), UITT “Travels and Tourism” (Ukraine), Arabian Travel Market Dubai 2019 (UAE), IMEX Frankfurt 2019 (FRG), UITM Kyiv (Ukraine), ITB Asia 2019 Singapore (the Republic of Singapore), TT Warsaw 2019 (the Republic of Poland), World Travel Market London 2019 (the United Kingdom of Great Britain and Northern

Ireland) to hold promotional events, presentations of the tourist potential of Kyiv, meetings with representatives of local authorities and the tourism industry of the world.

Advertising and information press tours **were organized** for popular bloggers, representatives of the tourism industry and the media to Kyiv. In order to comprehensively promote the city of Kyiv through print and online publications (Facebook, Instagram).



An advertising campaign of tourist opportunities in Kyiv **was held** at the international airports of Ukraine (Kyiv, Kharkiv, Lviv, Odessa).

Advertising of Kyiv's tourist opportunities **was provided** on Ryanair's Internet resources, which

allowed to increase tourist flows to Kyiv from European countries.

Admission to the international organizations “ICCA” and “European Cities Marketing” **is provided**.



Marketing strategy of tourism development in Kyiv city

The Marketing strategy of tourism development in the city of **Kyiv** was **developed and presented**, the implementation of which will be aimed at the main marketing activities of the next planning period.



Promotion and filling with text and graphic content of the tourist portal of Kyiv **were provided**, as well as information support of the largest events held in the capital, on the official tourist online resources of Kyiv.

A sociological study of tourist flows to the city of Kyiv **was conducted**.



THE CITY WHERE YOU WANT TO RETURN TO

CULTURE AND CREATIVE INDUSTRIES

Culture and creative industries are defined as one of the main courses of smart-specialization of Kyiv¹ city. In the city there are a lot of unique collections and cultural values, big amount of culture institutions, that actively participate in the program “Creative

¹ decision of the Kyiv city Council dated 19.12.2019 № 498/8071



Europe”, take place artistic events, festivals, fashion weeks.

In 2019, more than 14,6 thousand museum objects were digitized in communal museums, and more than 400 exhibitions were held. Among the most significant:

Retrospective exhibition “My land is my beauty” of one of the most famous Ukrainian artists Ivan Marchuk at the National museum “Kyiv art gallery”

“Durer. Engravings from the collection of Kharkiv regional arts museum” at the National Bogdan and Varvara Khanenko arts museum

“Zaporizhia region. Decorative art. Traditions. Novation’s” at the National museum of Ukrainian folk decorative art

“Kulish. Panteleimon Kulish” (on the occasion of 200 years from date of birth) at the museum of books and typography of Ukraine

“Triennial. Scenography named after D. Lider” at the National museum “Kyiv art gallery”

The exhibition “Ukrainian Circle: to the Centenary of the Liberation Struggle (1917-1921)” was held at the Ukrainian Museum in New York for six months and brought together 35 museums, archives and libraries, private collectors from Ukraine, USA, Poland, Bulgaria and Switzerland.

The **II Kyiv Museum Forum** was held with the support of the Kyiv City State Administration.

The **170th anniversary** of the birth of Bohdan Khanenko and the **100th anniversary** of the Khanenko Museum as a state institution were celebrated.



In 2019 such massive arts events took place as:

International arts festival **“Kyiv Art Week”**;
Culture and arts event **“Space Symphony”** Concert;
Arts project **“Stars of world opera”**;
National culture festival **“Kyiv Klezmer Fest”**;
International festival of media art **“KLF — Kyiv Lights Festival”**;
International arts festival **“Anne de Kiev Fest”**;
Festival **“Atlas Weekend”** (participated 538 thousand of people);
Festival **“Moto Open Fest”**;
Cultural-educational festival **“Musclemen’s of Ukraine”**;
Festival **“French spring in Ukraine”**;
Festival **“Muromets Fest”**;
Festival of movies about Kyiv and Kyivites **“Kyiv. With cinematograph in the heart”**;
Fest **“Birthday of Andriyivskyy Descent”**;
Kyiv international film festival **“Molodist”**;
International film festival, TV- and radio programs **“Golden chicken”**;
Festival of cinema art for children and youth **“Children Kino fest”**;
International competition of young designers;
International music forum **“Operetta Grand Music”**;
All-Ukrainian festival of non-governmental theatres **“Open Stage”**;
Kyiv international festival of puppet theatres **“pUp.pet”**;
Project LLC “Global Decor „New Year — 2020“ at Sophiyska and Kontraktova squares;
Festival of high art **“Bouquet Kyiv Stage”**;
International music and theatre festival **“O-FEST”**;
International competition of young pianists in memory of Volodymyr Gorovits;
All-Ukrainian competition of bandura players **“Kyiv Cup”**;
International festival-competition of world folk dances **“Rainbow Terpsichore”** on the occasion of International Day of Dance;
All-Ukrainian festival of modern youth kobzar arts **“Kobzar’s sources”**;
International festival of children and youth creative **“Sunny chestnuts”** etc.

In order to select the most relevant and creative ideas, **18 art competitions** were held, for the implementation of which funding was provided from the budget of Kyiv, and **15 winning projects** were selected.



For the first time there were:

- **screenings of the project “NOVA OPERA on the big screen”** — film adaptations of modern Ukrainian operas at the cinema “Lira” and **Vlad Troitskiy opera “IYOV”** — at the cinema “Kyivska Rus”;
- **loud interest premieres of Ukrainian films “Zakhar Berkut”, “Zaboronenyi”, “Ilovaysk 2014”, “Tsina Pravdy”, “Shalene Vesillia”** with the participation of film crews in the cinema “Kyivska Rus”.

«Artists of the capital — to the people of Kyiv»

More than **57 concerts** of creative groups took place over the weekend in the parks and squares of the capital.

Modern cinema and entertainment complexes cultural leisure centers were being created

During 2019:

- the public space on the site has been renovated Arch of Friendship of Peoples;
- carried out major repairs in cinemas: “Start”, “Promin”, “Leipzig”, “T. Shevchenko”, “Florenciya”.

Municipal theatres



4 premieres were already performed:

- **Musical “Addams family”** (theater of operetta),
- **Ballet “Viy”** (Kyiv Modern ballet),
- **Opera “Figaro’s wedding”** (theater of opera and ballet for children and youth),
- **“Android. Number on your back”** (minor drama theatre).



Creative activity is impossible without the constant generation of new ideas, it blurs the line between art and science. The focus of the Creative Ukraine Forum, which took place in Kyiv in November 2019, was the integration of innovations into the development of the creative economy.

- For the first time, **Junior Fashion Week** was held with the support of the Kyiv City State Administration, which promotes the development of children in the field of design.



- **Large-scale reconstruction of the Kyiv Zoo** is underway. In 2019, Part 1 of the first stage of reconstruction was launched — a complex of lakes consisting of three objects: a recreational lake, which will act as a natural restorer of “living”



- The city of Kyiv provides equal conditions for development of the ethnic minorities, their identity, the realization of citizens’ rights to freedom of thought and religion.
- For the first time, creative groups of the Ukrainian diaspora from Canada, Latvia and Poland took part in the festival of ethnic cultures “Ethnic Wreath”.
- “**Dream Map**” became a world record as the largest in area.

water; the second and largest lake of the front part of the zoo with a total area of up to 3000 m2 with an artificial island and a shoal for feeding pelicans and cormorants; romantic lake with an area of over 2500 m2 in the Japanese style.





**The project “Modern library space” is continued:
3 libraries are opened:**

- № 11 in Podilskyi district;
- Named after Rudanskyi in Darnitskyi district;
- Central district library named after P. Tychyna in Dniprovskyi district.

Two civil projects are implemented:

- “Kyiv. Digital library” (the Public library named after Lesya Ukrainka for adults in Kyiv);
- “Mobile library” (at Desnyanskiy district of Kyiv).

A lot of anniversaries are Celebrated:

- 100 years anniversary from date of foundation of the Central library named after T.G. Shevchenko for children
- 75th anniversary of Public library named after Lesya Ukrainka for adults in Kyiv.

**The library fund increased
by 143,9 thousand
new editions**

**Book Arsenal International
Book Festival
recognized as the best
literary festival of the year
at the London Book Fair**

**5
days**

**450
events**

**15
stages**

**More
than
55 000
visitors**

**20 000
m2
of exhibition
area**



PROTECTION OF CULTURAL HERITAGE

Kyiv is one of the oldest historical centers in Eastern Europe.



348

Memorials nationally significant, units.



2042

Memorials locally significant, units.



1193

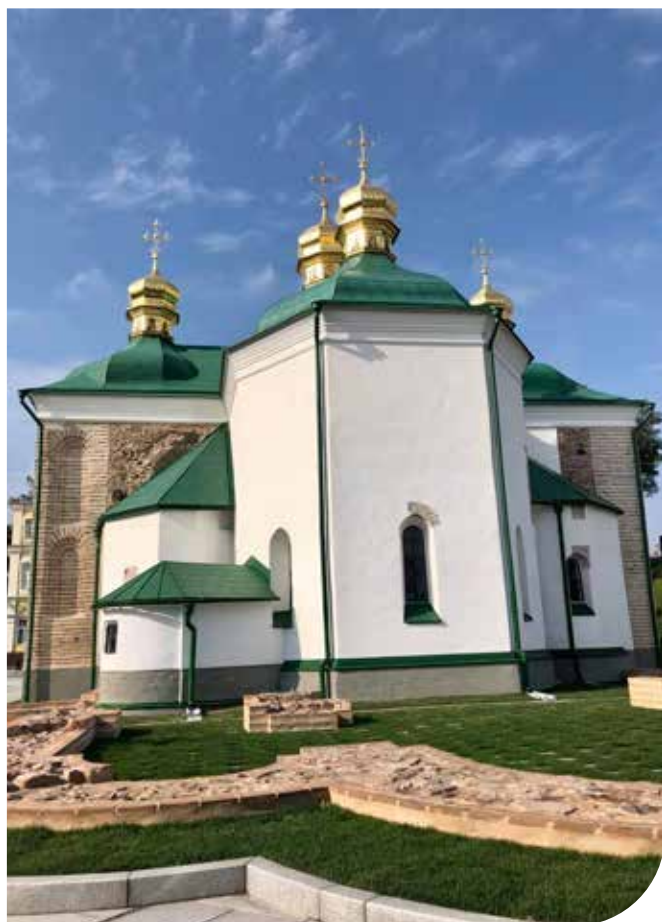
Newly discovered cultural heritage sites, units.



World Heritage Site № 527 "Kyiv: Saint Sophia Cathedral and abuttal monastery buildings, Kyiv-Pechersk Lavra" became the first of Ukraine in the UNESCO list. This confirms the outstanding universal value of a cultural object that must be preserved for the benefit of all mankind.



The Department of Cultural Heritage Protection together with the Kyiv Scientific and Methodological Center for the Protection, Restoration and Use of Monuments of History, Culture and Protected Areas provides constant filling of the module "Information base of cultural heritage monuments of Kyiv" information and analytical system "Management of property complex territorial communities of the city of Kyiv".



A significant event for the city and the country as a whole in 2019 was the opening of the Church of the Savior in Berestov.

Large-scale restoration work began in 2017 with the support of patrons.

The Church of the Savior in Berestov (Berestov was a place on the outskirts of Kyiv, where one of the prince's residences was located) was built during the reign of Kyiv Prince Vladimir Monomakh between 1113 and 1125 as the main cathedral of Spaso-Preobragenskiy monastery.



Repair and restoration works were finished at such monuments as:



Building of the trading house
"Apshtein T.M. and sons" (1912-1913)
Spasska str., 12



Residential house of Bykovskiy
"Residential house of Peter I" (1750)
Konstantynivska str., 6/8

In 2019:



230
protection
contracts were
concluded



216
objects of cultural
heritage were
inspected

At the initiative of the Kyiv City State Administration, the International Conference "Cultural Heritage: Ways of Preservation of Monuments" was held with the participation of Laurent Sortella — ARC-Nucléart laboratory (Grenoble, France) and Mateusz Sikora — Muzeum Archaeological in Poznan, (Poznan, Poland).

Preparation of a dossier for the nomination for the inclusion of the monument "Khreschatyk Street" in the preliminary UNESCO World Heritage List has begun.



PERPETUATION OF THE MEMORY OF OUTSTANDING PEOPLE



In 2019, a monument to the outstanding aircraft designer Igor Sikorsky was unveiled near Kyiv Airport. The airport has recently been named after him.

In Podil there is a monument to the legendary Kyivite Oleksandr Vertynsky — a film actor, composer, popular pop singer of the early twentieth century.



On the Boulevard of Friendship of Peoples — Azerbaijani poet and thinker Imadeddin Nasimi.

Monuments to the Kyivan Princess and Queen of France, Anne Yaroslavna, have been unveiled in Jakarta, Arlon, and Krakow.

The event is part of the Queen's Way project, which aims to erect monuments to Anna Kyivska along the entire route she traveled from Kyiv to Paris.

“The main idea we are trying to convey is that we are not joining Europe, we are returning to it.”

Fedir Balandin, co-author of the monument and curator of the Anne de Kyiv Fest

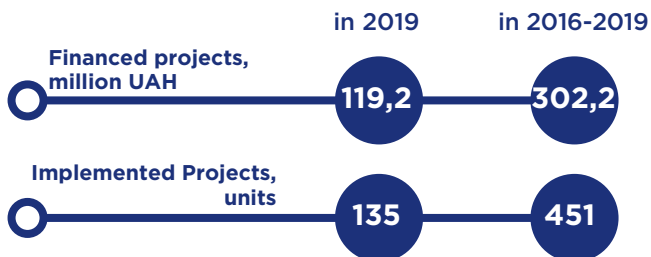


THE CITY THAT IS FOR COMFORTABLE LIFE

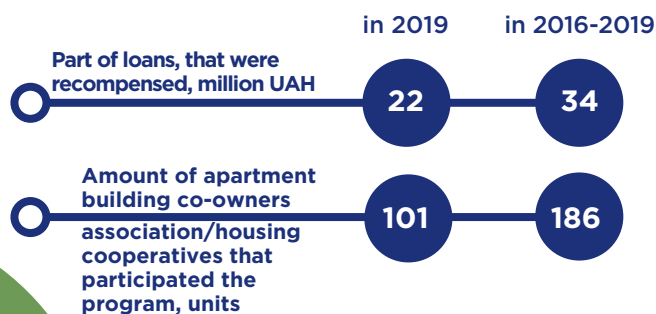
UTILITIES AND ENERGY SAVING

Energy saving on co-financing terms

PROGRAM "70/30" IN ACMH / HBC



STATE PROGRAM "WARM LOANS"



Energy service is the undisputed leadership

Kyiv is the undisputed leader among the cities of Ukraine in the number of energy service agreements. During 2016–2019, 120 contracts were concluded, which is almost 40% of all contracts concluded in Ukraine. Within the framework of ESCO, Kyiv attracted uah 105 million in investments in energy efficiency in the public sector.

Thus, in 2019, 45 ESCOs — contracts were concluded in the budget sphere of Kyiv with a total value of UAH 70 million.

The result of the implementation of ESCOs — agreements provides:

REDUCTION:

- Level of heat energy consumption by 40994 gcal
- Level of heat payment costs by UAH 74,7 million

SAVING:

- total planned of budget funds — 4,9 million UAH
- annual for the budget of Kyiv — 689 thousand UAH

Record in the renewal of heating networks

Over the last 10 years, the most extensive volumes of replacement of the most worn-out sections of heating networks have been carried out — 130 km, which is 5 times more than in the last 2 years in total.



Communal Concern “Communal Service Center”

The Communal Service Center (CSC) continues to operate, with 38 district service centers, including 28 local outreach points, where utility users are served

on a single window basis. Consumers can also solve problems remotely using convenient online services.



24/7

ON-LINE SERVICES OF CSC



Questions about meters: sealing, unsealing, control reading.



Certificate of debt or act of mutual settlements.



Change in the number of registered.

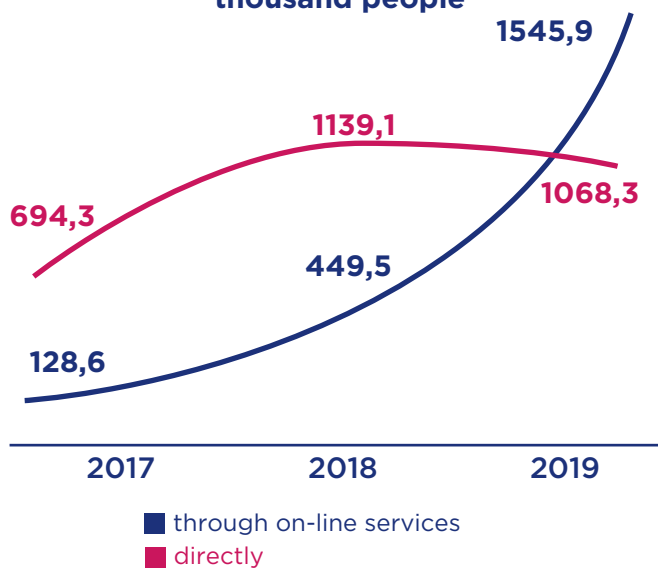


Duplicate invoice-re-issuance.



Application for concluding contracts.

Amount of citizens who applied to CSC, thousand people



Successful cooperation with international organizations



Німецько-Українські енергоефективні будинки



TRANSPORT AND URBAN MOBILITY

IMPROVEMENT OF THE PUBLIC TRANSPORT NETWORK

The Kyiv authorities are implementing the principles of sustainable urban mobility to improve infrastructure for pedestrians, cyclists and public transport.

In 2019 **16** objects were renovated:

Construction and reconstruction of bridges and overpasses **go on**:

- Shulyavskiy overhead road
- Borshchagivskiy overhead road
- Rusanivskiy metro bridge

Construction of metro line Syrets – Pechersk section **is going on**.

Construction/reconstruction of train line from Gnata Jury street to CJSC “Kysneviy factory” is going on.

Reconstruction of street-roads network **is going on**:

- at Alma-Atynska street;
- at academic Tupolev Street.

- a section which connecting Big Ring road **was built** with reconstructed street The Kulzhenko family;

- Ivana Fedorova street was **reconstructed**;

The overhaul is completed at:

- the high-speed line tram “**Gnata Jury**”
- “**Svyatoshin**” metro station and availability conditions for low mobility groups was provided at the station

21 units of public transport rolling stock that meets European requirements were purchased.









INFORMATIZATION OF THE TRANSPORT SYSTEM

Automated fare accounting system (AFAS)

All **1326** units are connected to the system. Ground transport, turnstiles on the city electric train and high-speed tram were adapted, **140** sets of control devices were put into operation. AFAS has been adapted to accept the Municipal Card "Kyiv Card".



e-ticket is the only travel document in public transport of Kyiv. Replenishment of the transport card is carried out through payment terminals: Easy pay, Ibox, 2clik, Privat24..

The network of sale and replenishment of the electronic ticket is organized:

- 10** stations of KP "Kyiv Metro";
 - 322** point T kiosk;
 - 60** PTKS (software and hardware self-service complexes) in the lobbies of the subway, funicular, high-speed tram.
- The site transport.kyivcity.gov.ua was developed. The work of the information and reference center was organized, a page on the social network Facebook was created, where news for site users were covered;
 - Kyiv Smart City mobile application has been introduced, which has already been used by about 152 thousand people for transport services: add your Kyiv Smart Card, top it up and purchase QR-ticket.



Automated traffic control system



52 units were installed at 21 intersections of Kyiv. Video detectors read information about traffic flows, which provides an additional opportunity to regulate traffic;



92 traffic lights are connected to the current system of central control point of ATCS system.



The only dispatching monitoring center transport and information collection:



839 GPS — trackers were installed and configured on Kyivavtodor, Kyivzelenbud and Kyiv housing management companies.

Road traffic organization



8 traffic lights objects were **mounted and put into operation**;



14 traffic roads “Green wave” were **implemented**;



42 units of municipal service equipment were **purchased**;



777 units of installations for compulsory speed reduction were **mounted and repaired**;



10 148 units road signs and way guidance's were **implemented replaced and mounted**;



works on capital repair of 351,081 thousand m² of roads network were **finished**.



The Center for Traffic Management of the capital together with the Kyiv Patrol Police are working on streamlining public transport.

Since November 2019, 30 parking inspectors and about 22 tow trucks have been working on the streets of the capital, 2 of them take the car in 2 minutes.

Since July of this year, almost 6,500 rulings have been issued to impose fines of UAH 2,7 million for careless parking.

In the last two months of 2019, the inspectorate evacuated 1,253 vehicles to the penalty areas.

PEDESTRIAN AND BICYCLE TRAFFIC

In 2019, the first bicycle parking lots appeared instead of anti-parking poles. In total, as of December 31, 2019, there are 91,5 km of bicycle paths in Kyiv.



WELFARE AND ECOLOGICAL WELL-BEING

WELFARE AND DEVELOPMENT OF THE GREEN ZONE

Public green areas (parks, squares, boulevards, etc.) directly affect the state of the environment, are a place of rest for Kyiv and guests of the capital.

On the territory of the city of Kyiv there are 97 objects of the nature reserve fund of national and local significance with a total area of 14,8 thousand hectares.

On the balance of utility companies that are part of CO "Kyivzelenbud":

- 128 parks with a total area of 3,4 thousand hectares;
- 610 squares with an area of 450 hectares;
- 49 boulevards with an area of 150 hectares;
- 31,6 thousand hectares of forestry, on the territory of which there are 41 recreation areas.

For development of the green zone in 2019:

- the status of parks and squares was granted to 32 objects;
- 14,960 trees, 125,720 bushes and 8448,28 thousand flowers were gardened;
- 75 parks and squares were reconstructed, overhauled and equipped, children's and sports grounds, irrigation systems and outdoor lighting were arranged at the facilities;
- the list of objects and territories with special natural value includes 7 new NPF objects of local significance.

IMPROVEMENT OF WATER OBJECTS

For the arrangement of beaches and recreation areas near the water:

- 14 beaches and 18 zones of recreation were prepared for the summer season of 2019;
- 6 municipal beaches received an honorary environmental award "Blue Flag" ("Children's", "Golden", "Forest-Water", "Venice", "Youth" and "Rainbow");
- there were 6 equipped beaches for low mobility groups;
- 25 rescue posts were set up, where the Lifeguards of the Beach Patrol were on duty within the beaches (about 150 people);
- overhaul was completed on 6 objects:
 - Vitalization of the Dnieper embankment between the parks "Coastal" (Berkovshchina) and "Willow Grove";
 - public toilets of the recreation area "Central";
 - elements of improvement of recreation areas "Troieschyna", "Galerna", "Lisova" and clearing of the lake "Lisove";
 - elements of landscaping and clearing of the reservoir of the recreation area "Chortory".



WATER SUPPLY AND DRINKING WATER QUALITY

Clean drinking water is one of the main factors in the quality of life and health.

Kyiv has a unique water supply system — a widely branched centralized network managed by PUC “**Kyivvodokanal**”, and a decentralized municipal pumping station.

Kyivvodokanal implements the latest water disinfection technologies and quality management

system according to DSTU ISO 9001: 2015: currently 12 out of 24 divisions of the enterprise have received certificates.

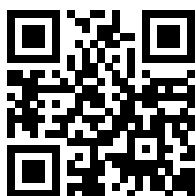
Today the quality of drinking water complies with state rules and regulations, is monitored around the clock by three laboratories, more than 100 samples are taken daily.

Completion of 26 capital construction projects completed:

- reconstruction of three disinfection units at pumping water stations;
- reconstruction of the Obolon collector;
- modernization of 20 booster pumping stations (saving 30-50% of electricity).

In the process of realization of 6 more important objects of capital construction, the largest of which are:

- reconstruction of the Syretsky collector;
- reconstruction of the pumping station of the first renovating of Bortnytsia aeration station.



vodokanal.kiev.ua

**We control the quality of water —
we control the quality of life**



PUMP ROOM HOUSEHOLD

Kyiv is a unique city with its own network of pumping complexes with underground artesian water. The network of pumping complexes in Kyiv is an affordable alternative to quality drinking water.

The specialized water supply public utility company “Kyivvodfond”, ensures proper operation and maintenance of pumping stations, monitors the quality and safety of drinking water in accordance with the State Sanitary Rules and Norms, and informs the public.

The number of operating pumping stations is currently **175** (compared to 127 in 2015) out of 202 units registered.



Timely technical maintenance prevents the destruction and decline of the network of pumping stations in the capital city.

During 2019, the work of 34 pumping stations was resumed:

- 29 pumping stations were overhauled;
- work of 2 complexes was restored, by construction of new artesian wells;
- 3 new pump rooms were built.

Kyiv fountains



Kyiv fountains are the architectural landmark of the city and one of the main decorations of the capital, an important element of urban space design, which makes our city beautiful and cozy, especially in the warm season.

The “Kyivvodfond” carries out the maintenance work on 8 capital fountains.

In 2019, the fountain was overhauled on V. Vasylkivska, 119–121 street and the fountain “Khreschatyk”. Every year the fountains start working on May 1 and work until September 30.

SANITARY CLEANING AND WASTE MANAGEMENT

In Kyiv, the share of coverage of the population with solid waste disposal services is 100%. To improve

the waste management system during 2019, PUC “Kyivkomunservis”:



inventory of trash enclosure was carried out in terms of their technical condition and availability, identified shortcomings were eliminated;



the fleet of containers for separate collection was expended:

- 945 new containers were bought, including 465 units mesh containers (1,1 cubic meters) for “dry fraction”, 400 units mesh containers (1,5 cubic meters) for PET (plastic), 80 units containers of “Bell” type, including for glass — 40 units, for paper — 20 units, for plastic — 20 units;
- 176 containers for separate waste collection were repaired;
- 70 units” lids of containers for solid waste collection were purchased.



The Memorandum of Cooperation between the city of Kyiv and Kyiv region in the framework of cooperation in the field of household waste management was signed;



to expand the fleet of solid waste containers:

- 2332 new containers were purchased;
 - 3217 solid waste containers were repaired.
- In total, 2,6 thousand containers for dry waste fraction have been installed in the city.



container and car fleet was updated:

- PUC “Kyivkomunservis” has purchased and equipped special vehicle for **hazardous waste** removal as part of household and motor-tricycle for container maintenance;
- 20 units of special equipment were purchased;
- 11 garbage trucks were overhauled.



198,5 thousand tons of wastes were thermally neutralized (utilized) at the plant “Energy”;



the strategically important project on reconstruction and re-equipment of the municipal solid wastes landfill № 5, Pidgirtsy village was extended.

HAZARDOUS WASTE MANAGEMENT



For 2019 hazardous waste was collected as part of household:

- spent batteries and accumulators — 30 tons;
- mercury-containing energy saving and fluorescent lamps — 25 000 pcs.;
- mercury-containing thermometers — 5000 pcs.
- 60 000 fluorescent and energy-saving lamps were recycled and utilized in 2019; the total cost was UAH 278, 4 thousand.



The first stage of work on the development of a strategic Waste Management Plan in the city of Kyiv was started and completed in 2019.



139 containers for hazardous waste collection were installed as a part of household — used batteries, undamaged mercury thermometers and energy saving lamps.

OUTDOORS LIGHTING

In 2019 year, more than 557 million UAH was allocated from the budget of the city as part of the overhaul of outdoor lighting networks to replace lamps with mercury and sodium lamps with LED lamps, which is much more than in previous years

Due to major repairs throughout the year, 135 streets and 7 parks and squares have modern and energy-efficient LED lighting.

Replaced in 2019

- 17 960 luminaires for LED luminaires;
- 4915 outdoor lighting poles;
- more than 344 thousand meters of mains;
- 207 power supply control and control points for the city's external lighting were replaced as part of the major overhaul.

As part of the project to replace luminaires with mercury and sodium lamps with LED luminaires and replace power and control points for outdoor lighting in the city PUC "Kyivinformatyka" demonstrated the operation of

**18 000 lamps
were replaced in Kyiv:
The Kyivites are enjoying —
The city is saving**

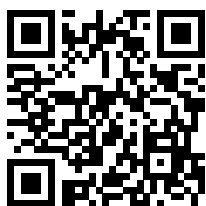
Saving:

- electricity, saved for outdoor lighting: more than 8 million UAH per year;
- while maintaining the pace of the major overhaul, the city can save at least 20% on electricity bills for lighting.

the new SMART-LIGHTING system, which will fully automate the diagnostics of new lighting and will promptly identify problem areas in outdoor lighting networks in the future. This system will save time and budget.

**KYIV
IS BECOMING
LIGHTER AND MORE
COMFORTABLE**





MONITORING THE CONDITION OF URBAN PLANNING FACILITIES

In pursuance of the Rules of improvement of the city of Kyiv the following steps were carried out:

According to the results of landscaping control:

- 24 020 instructions were issued to eliminate the identified violations and 2768 protocols on administrative violations were drawn up;
- dismantling measures were taken regarding:
 - temporary buildings for business activities — 1003 objects;
 - means of mobile retail trade — 744 objects;
 - means of seasonal retail trade — 2199 objects;
- 147 dog kennels have been set up in the city to promote cultural walking of animals.

Control of keeping pets and regulation of the number of homeless animals:

- 1617 owned pet animals were registered;
- 344 acts on violation of rules of keeping of animals were issued;
- 745 homeless animals were provided with veterinary care and were performed on operations;
- 1052 homeless animals were placed under guardianship;
- 250 people who want to become guardians of homeless animals were registered;
- sterilization /vaccination of 8073 homeless animals was carried out using online booking.

ADVERTISING IN THE CITY

To streamline the city's visual space during 2018–2019, the number of terrestrial advertising media

was reduced from 11 767 units to 4446 in the city.

Control over the placement of outdoor advertising and signs

- 14 346 requests were sent to business entities to eliminate violations;
- 337 protocols on administrative violations were drawn up;
- 9976 orders on dismantling of advertising means and signs were accepted;
- fines in the amount of UAH 424 235 were imposed, of which UAH 398 075 were paid.

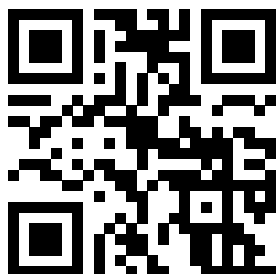
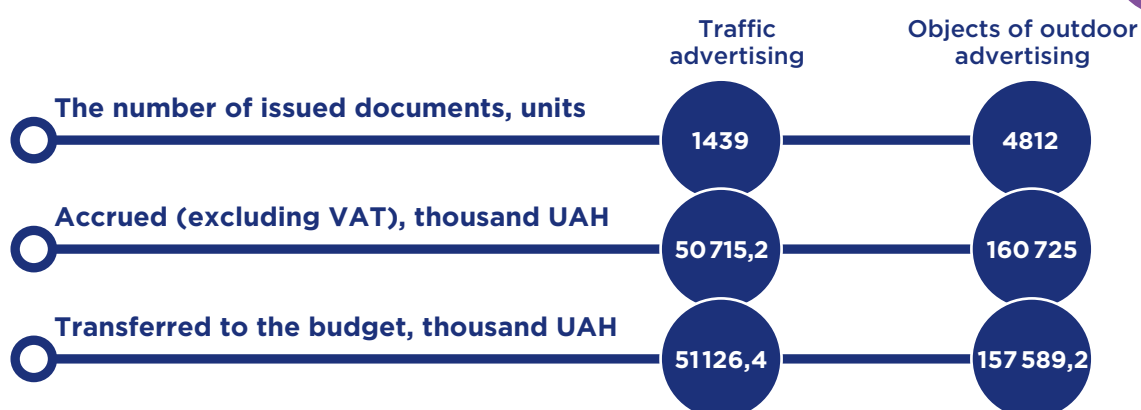
PUC “Kyivreklama” and the owners themselves were dismantled

18 162

advertising means and signs installed with violations during the year.



THE EFFECTIVENESS OF ADVERTISING SPACE IN 2019



Today, the submission of the documents for the registration of an information sign in electronic form can be done through the online service:

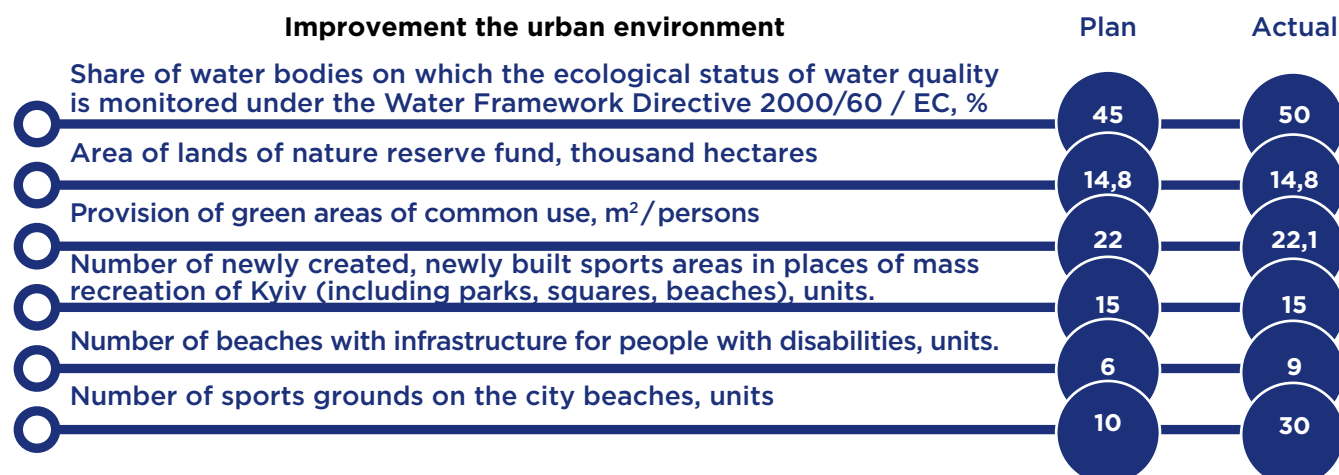
reklama.kyivcity.gov.ua

During the year, social advertising was provided for **115** programs on **3571** outdoor advertising media.

DURING THE YEAR, THE DEPARTMENT OF ECOLOGY AND NATURAL RESOURCES OF THE KCSA:

- issued **569** permits for emissions of pollutants into the atmosphere by stationary sources;
- registered **973** declarations on waste generation;
- considered **685** reports on inventory of pollutant emissions into the atmosphere by stationary sources;
- approved **16** statements of intent as part of the section "Environmental Impact Assessment" (not an administrative service), 16 land management projects for the allocation of land;
- considered **40** applications for determining the scope of strategic environmental assessment of the detailed plan of the territory and 6 reports on strategic environmental assessment; (is not an administrative service);
- issued **26** conclusions on the environmental impact assessment of the planned activities;
- approved **1504** acts of inspection of green plantations.

Improvement the urban environment



DEVELOPMENT OF ECOLOGICAL CULTURE



For the creation of environmental awareness and education of the general population:

By PUC “Kyivkomunservis” conducted:

- large-scale Municipal Forum on Waste Management “WASTEFORUM Kyiv 2019”;
- exhibition of creative works of the competition of children and youth creativity “Choose a clean future”;
- propaganda and explanatory work among the population on the separate collection of valuable components of household waste, lectures in educational institutions;
- publications (51) are posted on the company's official website <http://kks.kiev.ua/> and on the Facebook (63 publications).

JSC “Kyivvodokanal” in the framework of the all-Ukrainian action “Stop Phosphates” with the Association “Ukrvodokanalekologiya” in Kyiv carried out:

- conduction of thematic eco-lessons in schools about the harm of phosphate detergents;
- measures to promote the idea of joint responsibility for water pollution by phosphates and to stimulate the transition to phosphate-free detergents in the Water Information Center (“Water Museum”), the Museum of Toilet History and the Museum of Sewage History;
- nationwide professional round table on water pollution with the participation of scientists, representatives of local and central government and environmentalists.

PUC “Kyiv City House of Nature” held:

- 3 press conferences, 9 thematic meetings and 20 seminars;
- 50 thematic exhibitions (with free consultations);
- 8 citywide competitions of children's creativity; master classes and thematic meetings with young people;
- 71 excursions with expositions of exhibitions, nature protection actions, actions (27), etc.

Kyiv Zoological Park of national importance systematically conducts informational and educational activities, in 2019 the number of free visitors in various social projects and programs increased by 20% in 2018, respectively, and by 50% compared to 2017.

KYIV IS A SAFE CITY

MUNICIPAL SECURITY

On the territory of Kyiv — the capital of Ukraine, the state institutions of the country are concentrated, the main national cultural, sports and socio-political events of mass character are held. In

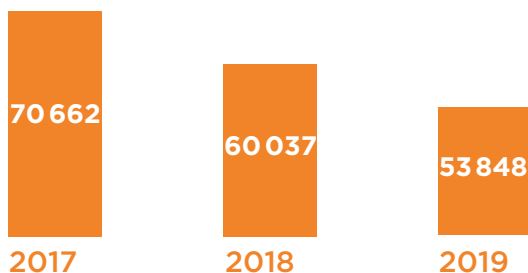
2019 alone, **3833 mass events** took place in Kyiv, in which almost **2,4 million** citizens took part. That is why security issues are always a priority in the city of Kyiv.

The basic institutions of a strong security system in the city of Kyiv are:

- Main Directorate of the National Police in the city of Kyiv and its territorial departments at the district level;
- Patrol Police Department in Kyiv;
- Main Directorate of the Security Service of Ukraine in Kyiv and Kyiv region
- Municipal Enterprise of the Executive Body of the Kyiv City Council (Kyiv City State Administration) "Municipal Security";
- Kyiv City Public Formation of Public Order and State Border "Municipal Guard".

Within 2019, the security situation in Kyiv has been significantly improved:

Dynamics of the total number of criminal offenses, units



- The average waiting time for a police squad was 15 minutes.
- Public confidence in the police — 25% according to opinion polls.

In comparison to last year:

- 10%** The level of criminal offenses decreased;
- 20%** less criminal offenses against property; including 33% less illegal seizures of vehicles.



PATROL POLICE

During the year, the operators of the **102** service accepted and processed almost **1,5 million calls** from citizens



Security risks reduction

- 26 citywide operational and preventive operations and measures to promote the efficiency and mobility of law enforcement agencies were conducted;
- operational support of more than 2300 socio-political events was held;
- the number of criminal offenses related to illicit trafficking in weapons, ammunition and explosives was reduced by 28% compared to 2018;
- 1447 preventive measures were taken in the field of state security;
- 39 special trainings were held to identify shortcomings in the system of anti-terrorist protection of critical infrastructure and crowded places;
 - intensified fight against domestic violence: 6,830 people were brought to administrative responsibility, 135 criminal offenses on the fact of domestic violence were registered and 951 urgent restraining orders were issued;
 - the annual action plan of the city target program "Safe Capital" for 2019–2021, including the improvement of the logistics of law enforcement agencies in the capital.

In 2019, PUC "Municipal Security" provided protection of **238 objects** of communal property and their territories, including: hospitals, educational institutions, parks, squares and places of summer recreation of citizens.

90% of the personnel of the Kyiv city public formation for the protection of public order and the state border "Municipal Guard" have undergone legal and special training.

Explanatory and preventive activities

To prevent a significant number of cases of violations and ensure public safety and order among citizens:

- 949 meetings with the population on prevention and fight against crime were held by district officers;
- 2551 classes (covering almost 92 thousand children) on legal education were held in general educational institutions of the city;
- 420 preventive measures were implemented jointly with the Service for Children and Families (Kyiv City State Administration);
- preventive raids "Street Children" and preventive measures with young people were carried out ("Vacation"; "Safety Summer 2019").



Information and communication technologies in the field of security



“TSUNAMI”
a centralized
management system
of the National Police
in the city of Kyiv

- provided access to more than **2000** users to the databases of IPNP (National Police Information Portal) to work in the system “TSUNAMI” (as of 31.12.2019), as well as created 40 automated workstations with access to a comprehensive video surveillance system in all territorial (separate) structural subdivisions of the State Unitary Enterprise of the National Police in the city of Kyiv;
- IP telephony and digital trunk radio communication systems were introduced in police departments.

COMPREHENSIVE VIDEO SURVEILLANCE SYSTEM OF KYIV CITY

Intellectual and analytical system was:

- retrofitted server equipment was purchased;
- server–hardware platform for operational information processing was modernized and expanded;
- purchased:
 - a specialized vehicle equipped with 7 means of video recording;
 - 43 means of video recording with intelligent traffic analysis;
 - equipment for installation of the monitoring center;

- connected: 269 means of video recording (6237 in total);
- installed:
 - 22 “emergency call” buttons with video recording of offenses;
 - 20 stationary complexes of automatic photo / video recording of offenses, which work around the clock and transmit information to the automated data processing system of the Ministry of Internal Affairs of Ukraine (not included in the complex system of video surveillance of the city).



In 2019, Kyiv ranked 49th in the world ranking of cities with the largest number of video surveillance cameras used by government agencies and law enforcement agencies.

Achieved 2,1 camcorders per 1000 inhabitants.

Informing the population, access to public information



- during the year, almost 13,000 different materials about the operational and service activities of the Kyiv police were published in the media;
- feedback from the population with law enforcement agencies is provided: on the official website of the National Police in the city of Kyiv.

International activity

To acquire the skills of the world's best practices and exchange experience in law enforcement:

- 24 meetings with foreign delegations took place in Kyiv;
- international business trips of GUNP representatives in Kyiv to other countries of the world were made to: Hungary, USA, Canada, Kazakhstan, Turkey, France, Armenia.

Collaboration with the Bloomberg Philanthropies Foundation in the framework of the "Partnership for Healthy Cities" project:

The first phase is to raise awareness of city specialists about traffic safety, developing a comprehensive strategy for safe traffic for Rusanivka, and to implement developments in the project of overhaul of the Entuziastiv street.

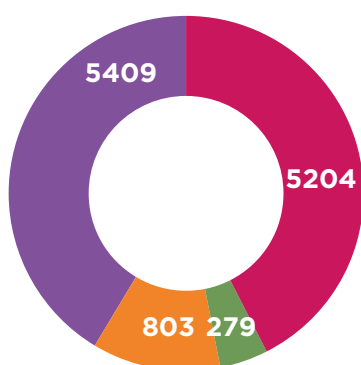
The second phase is to create a comprehensive traffic safety plan for pedestrians and improve the quality of accident data.

CIVIL PROTECTION

Territorial subsystem of the city of Kyiv of the unified state system of civil protection was created and operates now to prevent and ensure a proper response to possible emergencies of man-made and natural nature in Kyiv.

Informing the population on the basics of life safety, holding events and promotions

- On-line media
- Radio
- Printed media
- Television



The state of fire safety (according to the State Emergency Service in Kyiv)

The number of visits of fire departments

	2019	2018
Responding	19 355	15 864
Fire-fighting operations	5878	5467
Trips to eliminate accidents	205	313
Providing assistance to other city services	2258	1358
False calls	4235	2213
False operation of APS	231	204
Elimination of emergencies, fires in the Kiev region	45	42

Consequences of fires (emergencies)

People saved, people	212 (19)	206 (18)
People injured, people	116 (9)	148 (10)
People died, people	60 (2)	64 (2)

To strengthen the institutional capacity of Kyiv's local self-government system in the field of security, Department of Civil Protection of the executive body of the Kyiv City Council (Kyiv City State Administration) began to function as an independent structural unit in 2019. During the year, the Department pro-

vided proper preparation, organization and holding of 49 scheduled and unscheduled meetings of the special Standing Committee on Technogenic and Environmental Safety and Emergencies (KCSA).

Regular forces and means of civil protection:

Personnel:

- 1124 persons (on duty)
- 3839 persons (may be involved in case of operational situation)
- 782 units of equipment

According to the State Classification of Emergencies, in 2019, **8 emergencies** were classified and registered in the city of Kyiv, as a result of which 3 people died and 703 people were injured, including 473 children.

Within the framework of the measures of the **"City target program for the development of the territorial subsystem of the city of Kyiv of the unified state system of civil protection for 2017–2019"**:

To strengthen the material and technical base of the civil defence system:

- the material reserve of the city of Kyiv was replenished by almost UAH 1,7 million;
- 4 modern emergency rescue vehicles and fire equipment (with a connected ladder, lifting height 30-35 m) and 22 sets of recirculating breathing apparatus were purchased.

The inventory of protective structures of civil defense has been completed

According to the results of the technical inventory in Kyiv there are **5560 protective structures** of civil defense, of which:

- 514 repositories (all forms of ownership);
- 5046 — dual-use buildings (basements and basements; underground car parks; underground passages; underground subway facilities), with a total capacity of over **2391,7** thousand people.

The district state administrations in Kyiv inform about the location and using of shelters: through Internet portals, counseling centers, advertisements, letters, etc.

The Training and Methodological Center for Civil Protection and Life Safety of Kyiv provided functional training to **1,419** executives and specialists of structural units of the executive body of the Kyiv City Council (Kyiv City State Administration), district state administrations, enterprises, institutions and organizations in Kyiv.



In 2019, the operational units of the municipal emergency rescue service "Kyiv Rescue Service" provided round-the-clock emergency care to residents of Kyiv who are in emergencies of domestic, man-made and natural nature:

- 2941 emergencies were made;
- the lives of **263** citizens were saved. Carrying out of the emergency rescue and emergency warning works also ensured the preservation of state and personal property of citizens.

As part of an international partnership, with the support of the City Hall of Munich and the non-governmental organization Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ), **6 special fire trucks** (worth one million euros) were handed over to the capital's rescuers.

A significant event of the year is the approval of a new, basic document of the Kyiv city authorities "City target program to ensure readiness for action on the purpose of the territorial subsystem of Kyiv Unified State Civil Protection System for 2020-2022", which lays the foundations for further development and strengthening of Kyiv civil protection



Security on water bodies of the city

Provide in 2019

KARS: Communal emergency rescue service: emergency rescue diving station "Kyiv Rescue Service"	Committed: <ul style="list-style-type: none"> ● 360 preventive measures to prevent accidents with people on water bodies; ● 3 departures to provide assistance to victims.
PUC «Pleso»: emergency rescue diving service (7 rescue stations and 25 rescue posts)	Provided: <ul style="list-style-type: none"> ● safe conditions of rest on water objects; ● proper sanitary and epidemiological condition of beaches and places of mass recreation near water; ● 132 people were rescued
State Emergency Service of Ukraine in Kyiv: part of special rescue operations (diving and rescue group, fire ship)	Committed: <ul style="list-style-type: none"> ● departure and elimination of fires — 3 times; ● search and rescue operations — 68; ● assistance to services 102, 103 (87 events); ● support of mass events (12 events); ● providing specialized assistance to the population (83 times); ● 19 people were rescued by divers.

ENGINEERING PROTECTION OF TERRITORIES

Natural geological and geographical features of the relief of Kyiv require special works to ensure engineering protection of the city from landslides, the area of landslide-prone area is **5121,06 hectares** (5,15% of the total within the existing city limits).

To reduce the natural and man-made risks of PUC "SUPPR":

- current repairs and proper operation of 868 units of hydraulic structures with a length of 223,5 km are provided (most - on the right bank of the Dni-pro River);

- 44 letters on violation of the requirements of the anti-landslide regime and 34 instructions-notifications on the violation of the requirements of the anti-landslide regime by business entities were provided to business entities and controlling services of the city.

STRATEGIC STEPS OF KYIV CITY AUTHORITY

Schemes of boundaries of landslide-hazardous territories of separate administrative districts of Kyiv were developed:

The "Scheme of engineering protection of territories" is was developed:

- graphic part of the project was created,
- anti-landslide measures for the next **10 years** were developed.

PUC "Institute of the General Plan of Kyiv" and PUC "SUPPR"

SE "Institute "Kyivinzhpoeht"
LLC "PC Project Complex"

Under the Department of Housing and Communal Infrastructure



WE ARE OPEN FOR BUSINESS AND INVESTMENT

PROFESSIONAL REALIZATION OF KIVVITES

For many years in a row, the capital has the best situation in the labor market among the regions of Ukraine, which in 2019 characterizes:

- the highest level of employment of the population at the age of 15–70—63,1% (in Ukraine, on a nationwide scale — 58,2%);
- one of the lowest unemployment rates — 5,8% of the labor force at the age of 15–70 (in Ukraine on a nationwide scale — 8,2%);
- high level and growth rates of average monthly wages — 116,5%

The dynamics of the labor market in Kyiv in 2019 is reflected in the following data:

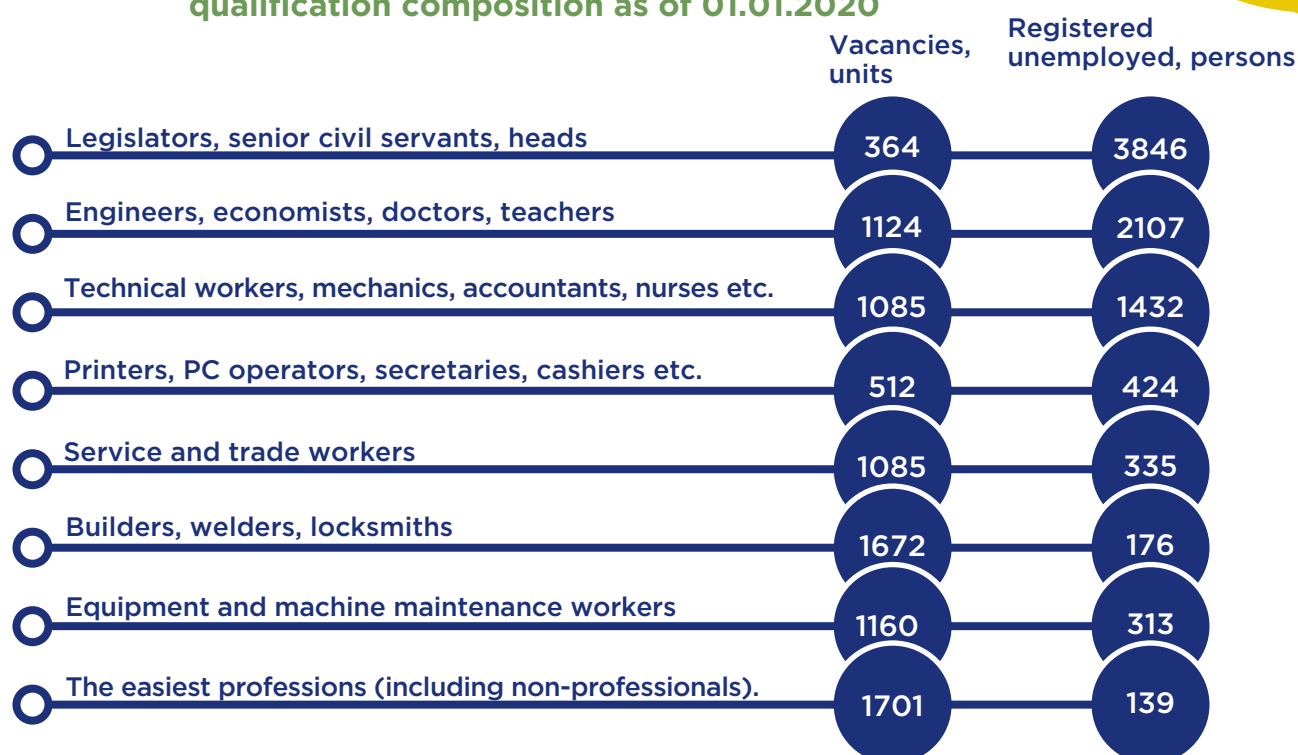
	2018	2019
Labor force* at the age of 15–70 years, thousand people	1459,3	1464,6
Employed population at the age of 15–70 years, thousand people	1368,6	1379,9
Employment rate, as a percentage of the population at the age of 15–70	62,6	63,1
Unemployed population aged 15–70 (according to the ILO methodology), thousand people	90,7	84,7
Unemployment rate of the population aged 15–70 (according to the ILO methodology), %	6,2	5,8
Share of unemployed youth under the age of 35, %	32	30
Number of registered unemployed (at the end of the year), thousand people	8,6	8,8
Average monthly salary of one full-time employee, UAH/month	13 542	15 776

* — till 2019 year “economically active population”

THE RESULTS OF THE CITY'S ACTIVITIES TO IMPROVE THE EMPLOYMENT SITUATION IN 2019:

- 97,0 thousand people were hired for **the newly created positions** (the best indicator among the regions);
- more than 17,7 thousand people **got positions** (including 36% before becoming unemployed);
- **trained in professions** in demand — 1,4 thousand people;
- 222 unemployed people **were employed in new positions** with the provision of single contribution compensation to employers;
- **there are positive trends** in the field of professional and qualification imbalance in the labor market. As of December 31, 2019, the workload for 10 vacancies in Kyiv is the lowest — 10 people (in Ukraine — 57 people). The most popular professions in the capital (almost 65% of vacancies in the database in 2019) — workers, service and trade workers, the simplest professions:

Supply and demand balance in the labor market of Kyiv by professional qualification composition as of 01.01.2020



During the year, work was continued on the creation of a modern service platform for career guidance and professional diagnostic services in the city:

● career counselor institute

- the number of employers cooperating with the city employment service increased by 7,4%;
- the number of vacancies in the database increased by 6%;
- the average duration of job search was reduced by 23 days (to 122 days);
- the share of the long-term unemployed decreased to 4%;

● **institute of mentoring** was introduced at 13 enterprises of the city of various forms of ownership;

● e-service “electronic cabinet”

as of December 31, 2019, 1,6 thousand electronic offices of employers and 2,8 thousand electronic offices of job seekers were created;

● **profile of the unemployed and social support according to the “case management” approach** the share of the long-term unemployed who have been registered for more than 1 year decreased to 4% (in 2018–5,2%).

ENTREPRENEURSHIP

According to the tax authorities in 2019, the number of business entities in Kyiv registered as taxpayers increased by 13,8% and amounted to 852

thousand, including: the number of legal entities amounted to 285,2 thousand, the number of sole proprietor amounted to 566,8 thousand.

Dynamics of the number of business entities registered as taxpayers, thousand units



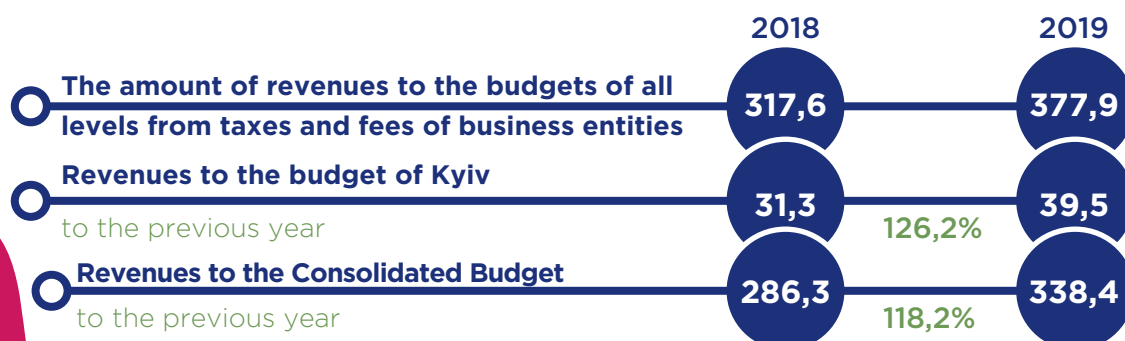
The number of business entities that actually paid taxes increased by 14,8% and amounted to 522,1 thousand, including: the number of legal entities amounted to 92,5 thousand, the number of sole proprietors amounted to 429,6 thousand.

Dynamics of the number of business entities that paid taxes, thousand units



The amount of revenues to the budgets of all levels from taxes and fees from business entities increased 1,2 times.

Dynamics of revenues to budgets of all levels from taxes and fees of business entities, UAH billion



Revenues of the single tax to the budget of the city of Kyiv from legal entities and natural persons-entrepreneurs increased by 26,5% compared to the previous year.

BUSINESS SUPPORT IN 2019



The “Third Financial Fair for Small and Medium Business” was held, where each visitor-entrepreneur had the opportunity to learn about possible sources of funding for their business, available investment programs, successful cases of other small and medium-sized business entities, as well as attend sectorial and educational sessions with business-experts.

14 business cases of the project of creating an online service for entrepreneurs with the possibility of obtaining a list of all necessary permits and licenses to open various types of business, based on the developed and existing Canadian version of the online service BizPal were updated.

5 educational events on business inspection and innovations of tax legislation were held for entrepreneurs.

To promote business, 17 objects of business support infrastructure (business centers, business incubators and information centers of entrepreneurship promotion) provided more than 8,1 thousand consultations, developed 18 business plans, prepared 440 constituent documents, conducted 74 marketing studies, 85 round tables and seminars with the participation of almost 1,8 thousand people.

The Comprehensive City Target Program for Promoting Entrepreneurship, Industry and Consumer Market Development for 2019–2022 was approved.

The Regulations on financial and credit support of small and medium-sized business entities in the city of Kyiv were amended.

INDUSTRY

The industrial sector of the city's economy unites more than 8000 business entities, of which 1242 report monthly to the statistical authorities and, according to the products produced, represent 9 main types of industrial activity. The volumes of products sold by them increased compared to 2018 by 19,2% and amounted to UAH 233,0 billion in 2019 (9,4% of the national volume (3rd place among the regions of Ukraine)).

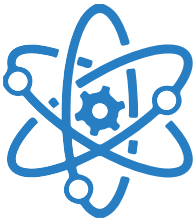
Despite the reduction in production (Kyiv's industrial production index in 2019 — 98,0%), industry remains one of the powerful donors to the city budget. The share of revenues from industrial enterprises was 12,1% of citywide tax revenues, and the share of income tax was 32,3% of the corresponding citywide indicator. The revenues from corporate income tax increased by 2,8%.

Innovative transformations, which determine the use of the latest technologies and highly skilled labor,

contributed to the growth of the average monthly wage in industry by 25,6% to UAH 20,304 in December 2019 (the average salary in Kyiv was UAH 18,869). The number of people employed in the industrial sector of the city's economy increased by 1,4%, and 605 new workplaces were created.

Kyiv city authorities are taking measures to support scientific and innovative potential, in particular:

- cooperation between the National Academy of Sciences of Ukraine and the Kyiv City State Administration continues;
- 65 out of 100 laureates became the winners of the Kyiv Mayor's Award for special achievements of young people in the development of the capital in the nomination “for scientific achievements” in 2019.



The work on the development of the information system “Industry and Science of Kyiv” (ispn.kievcity.gov.ua) continues — an integrated city information Internet resource about the scientific,

technical and industrial potential of the city. The sale of products of Kyiv producers in the process of public procurement is facilitated by the annual formation in the system of the list of industrial goods planned for purchase by managers of the budget of the city of Kyiv.

In 2019, 175 Kyiv enterprises and research institutions took part in 17 international exhibitions, including:



XI International Specialized Exhibition “Kyiv Technical Fair”



XI International Specialized Exhibition “PlastExpoUA” (technologies and equipment for the production and processing of polymers)



III International Specialized Exhibition “AdditExpo3D” (technologies, equipment and materials for additive production and 3D printing)



International Exhibition LACQUER & PAINT EXPO UA — 2019



SE “Antonov” company took part in the FAMEX-2019 International Air Show in Mexico; at the Paris Air Show in Le Bourget, at the Festival of Aerospace Engineering and Technology TEKNOFEST ISTANBUL 2019.

- exhibition of LED lighting “LED Expo 2019” and the Conference “LED Progress 2019”;
- International exhibitions “AVIASVIT-XXI” and “Protection Technologies”;
- XVI International Specialized Exhibition “Weapons and Security — 2019”, which contributes to strengthening the country's defense capabilities and deepening international military and military-technical cooperation. More than 120 enterprises and scientific institutions of Kyiv presented their products and developments;
- XVIII International Industrial Forum, with the annual presentation of the latest industrial technologies, equipment, components, services.

Activation of domestic demand, popularization of domestic producers, cooperation of scientific institutions with the real sector of the economy of Kyiv, stimulating the development of innovation and academic entrepreneurship was contributed by:

- The first national specialized exhibition of consumer goods industry enterprises “Uniform as a face of business” in the framework of the First Technological Forum “UPDATE of Ukrainian consumer goods industry”. The capital's manufacturers presented the developed models of uniforms and branded clothing, a wide range of protective clothing, footwear and personal protective equipment;
- comprehensive event “Ukrainian Industrial Days” and the II Forum of Industrial Parks “Synergy of Business and Government Cooperation”, which stressed the importance of using the potential of industrial parks and Eco parks as tools for economic and industrial development of the country;

- business forum “Innovative energy efficient technologies and equipment” on the basis of the Institute of Technical Thermal physics of NAS of Ukraine with a presentation of innovative energy efficient technologies and equipment to representatives of industrial, scientific and investment institutions, business, foreign trade missions, venture companies from Great Britain and USA;
- All-Ukrainian Festival of Innovations, which included competitions for start-up projects, innovative projects, round tables and trainings on

innovation and academic entrepreneurship;

- IV International Forum “Innovation Market” as a meeting place for innovators, inventors, manufacturers and vendors of leading innovative technologies, experts in the field of innovation, authors of start-up projects, representatives of business and financial institutions, consultants in the field of intellectual property protection.

DEVELOPMENT OF INNOVATIVE POTENTIAL



Start-up companies are successfully developing in the city as an initial stage of bringing innovations, innovative technologies and other results of scientific and scientific-technological activity to the market. The number of start-up companies in Kyiv is 321 (in Ukraine — 386). The most popular areas of activity of Kyiv start-ups are the creation of mobile applications, software as a service (SaaS) and e-commerce. Active participation in the formation of the local starting ecosystem are taken, in particular, by start-up organizations:

- innovation park **UNIT.City**;
- center for Innovation and Digital Business Transformation **Center42**;
- **uSupport** — a project created by a team of IT specialists to support Ukraine's potential in the field of IT, in particular, informing foreign partners about Ukrainian small and medium enterprises that provide IT outsourcing services.

The introduction of the latest technologies is also taking place within the framework of the **Kyiv Smart City** initiative, which unites Kyivites, business, activists and the city authorities around the idea of developing a smart city infrastructure.

In 2019, **Kyiv Smart City Forum 2019** was held as a space for exchanging experiences of international and Ukrainian experts, business representatives, city officials, architects and urban planners on building modern cities and implementing smart technologies. 4025 people took part in the Forum.

During the Forum:

- A Memorandum of Cooperation between Kyiv and Tel Aviv was signed in the framework of the acceleration program for start-ups focused on “smart” solutions: visual training, Green-Energy, IoT (“Internet of Things”), development of new sensors, analysis of large amounts of data, machine teaching;



- A Memorandum of Cooperation was signed on the promotion and development of computer sports and gaming in all cities of Ukraine between the Association of Ukrainian Cities and the public organization “Kyiv Smart City Hub”;
- funded by the global philanthropic organization Luminate, the Artificial Intelligence (AI) for Kyiv project was launched to initiate a discussion on digital human rights in Ukraine and develop practical examples of the use of artificial intelligence / automated decision-making by city authorities.



Luminate
Building stronger societies

CONSTRUCTIONS



In 2019, the enterprises of the city of Kyiv performed construction works in the amount of UAH 41 848,6 million (23% of the national volume). The index of construction products compared to 2018 was 126,1%. The increase in the volume of construction products was achieved in the construction of engineering structures — by 58% and in the construction of non-residential buildings — by 38,1%.

The volume of construction work performed by type, million UAH

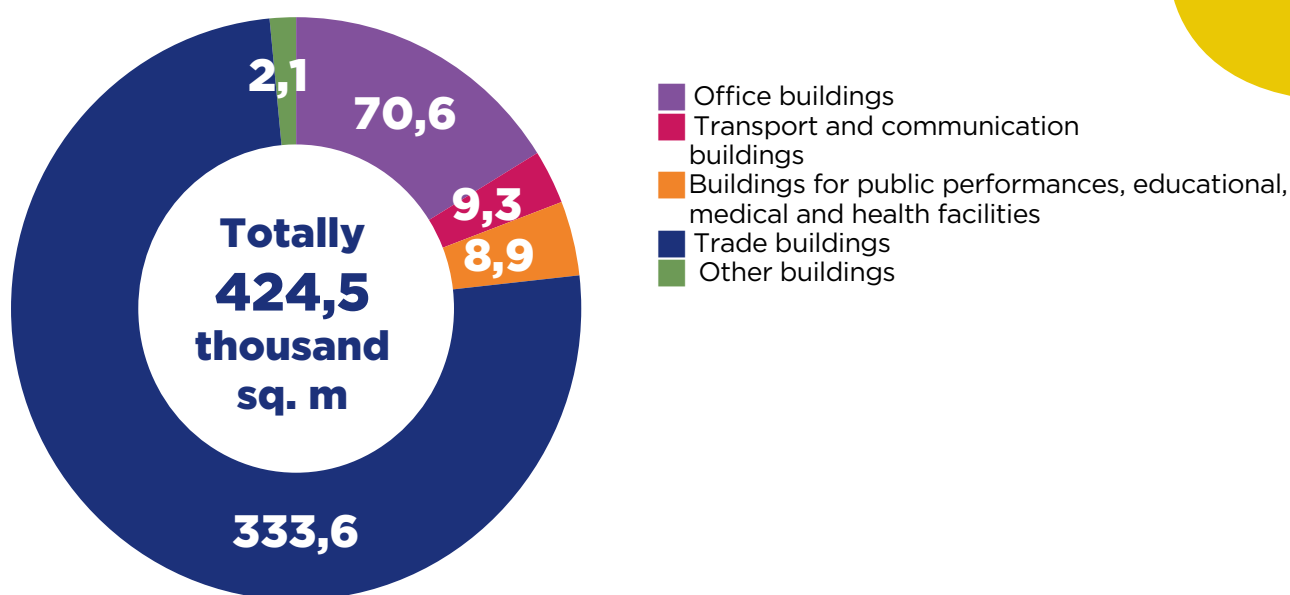
	2018	2019	Index of construction production, %
Engineering structures	10 472,9	17 004,8	158,0
Non-residential buildings	8 318,5	11 897,8	138,1
Residential buildings	12 669,6	12 946,0	94,4

By types of objects, 40,6% of the volume of construction work performed in 2019 was accounted for by the construction of engineering structures, residential buildings — 31%, non-residential buildings — 28,4%. As per construction types amounts of works divided next way: works on new constructions, reconstruction and technical re-equipment — 82,5% from total amount; works on capital and operating repair — 17,5%.

In 2019, the city put into operation 1,1 million square meters of total housing area (10,1% of the national volume). 381,8 sq. m of total living space were built per 1,000 inhabitants of Kyiv (in Ukraine — 263,5 sq. m).

17,4 thousand apartments were put into operation. The average size of an apartment is 64,1 sq. m of total area.

The total area of non-residential buildings put into operation in 2019, by type, thousand sq. m



CAPITAL INVESTMENTS

The volume of capital investments in the economy of Kyiv in January-December 2019 amounted to 34,2% of the national volume.

The capital investment index for the corresponding period of the previous year was 109%.

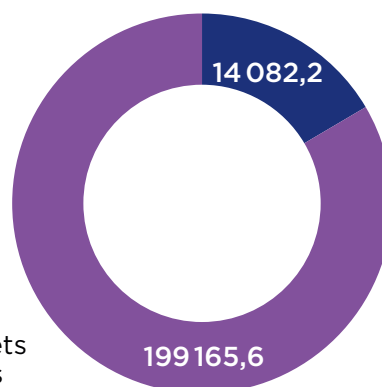
The city of Kyiv per capita of capital investments ranks 1st among the regions of Ukraine, its figure exceeds the national 4,9 times.



Capital investments by types of assets in the city of Kyiv in 2019, million UAH

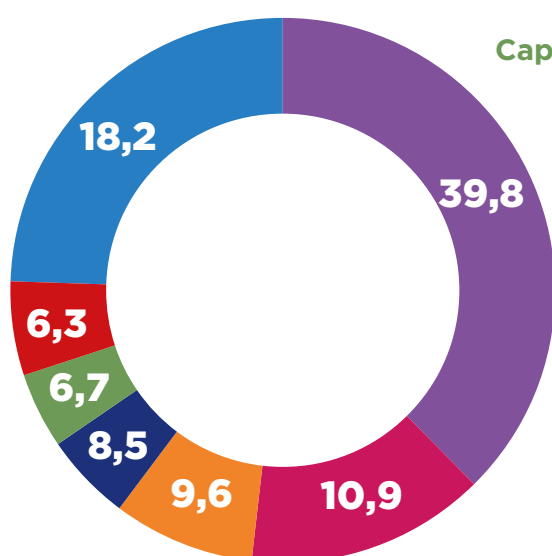
The largest amount of capital investments is concentrated in tangible assets: engineering structures amount to 30,7% and machinery, equipment and inventory amount to 25,6% from the total capital investments received in the capital's economy.

■ intangible assets
■ tangible assets



Capital investments by types of economic activity in 2019, %

■ Industry
■ Transport, warehousing, postal and courier activities
■ Wholesale and retail trade; repair of motor vehicles and motorcycles
■ Information and telecommunications
■ Construction
■ Real estate operations
■ Other



The Kyiv City Investment Passport was prepared and a promotional video “Kyiv Agglomeration: Creative Destination” was created to present the investment image of Kyiv in the framework of participation in international events and visits.

In 2019, 14 investment agreements were concluded for a total amount of UAH 155,5 million for the implementation of projects in the medical, transport, recreational, sports and social spheres.

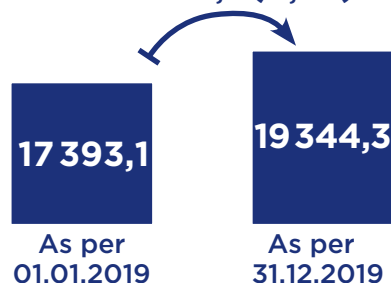
The implementation of projects under previously concluded agreements has been started, in particular:

- Creation of bicycle network “bikesharing” in Kyiv.
Rental points: 264 units;
Total number of bicycles: 2000 units.
Investment volume: UAH 33,4 million.
- Equipment of sports places on the territory of “Nivky” park
Approximate area of arrangement: 0,35 ha;
Investment volume: UAH 5,6 million.
- Arrangement of the rope park on the territory of “Poznyaky” park in Darnytskyi district
Approximate area of arrangement: 0,1 ha;
Investment volume: UAH 2,2 million.
- Creation of a network of kayak rental stations, canoe and other equipment for water sports in Kyiv
Rental stations: 9 units;
Investment volume: UAH 10,6 million.
- Establishment of food retail facilities with the highest consumer demand in Kyiv
Investment volume: UAH 80,96 million.

FOREIGN DIRECT INVESTMENTS

54% of the national volume of foreign direct investments is concentrated in the economy of Kyiv. In total, as of December 31, 2019, amount of cumulative foreign direct investments in the economy of Ukraine (share capital) was USD 35 809,6 million in the period from the beginning of the investment activity. Rate of increment of investments incomes into economy of Kyiv city was 11,2% in 2019, which is higher than totally in Ukraine (8,8%).

Cumulative foreign direct investments (share capital) in the economy of Kyiv, USD million








Volumes of foreign direct investments per capita, USD



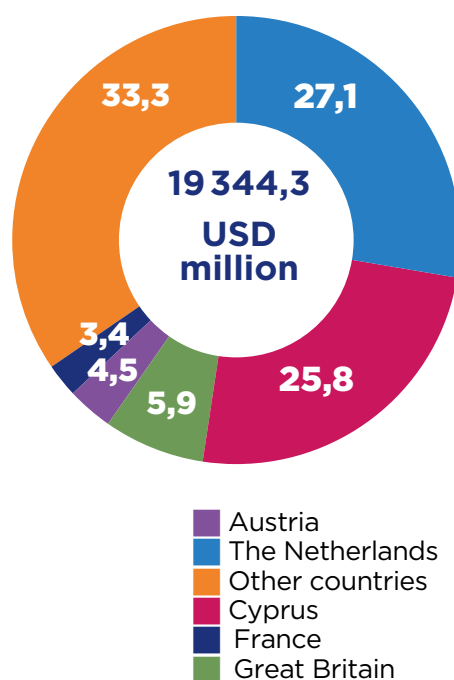
Volumes of foreign direct investments per capita exceed 7,7 times the value of this indicator on average in Ukraine (856 USD).

The share of TOP-5 investor countries, million USD

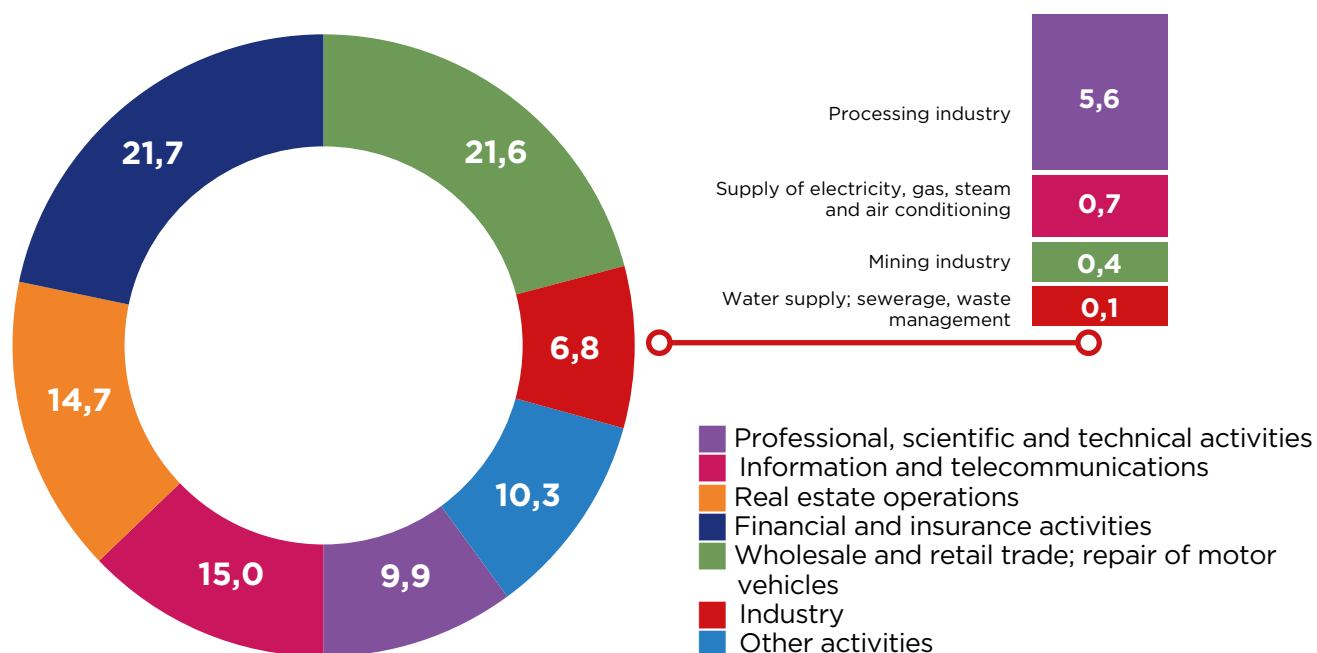
5237,8	The Netherlands	
4992,7	Cyprus	
1143,0	Great Britain	
872,4	Austria	
650,5	France	

In total, foreign investments came from 103 countries. 73,1% of foreign direct in the city's economy – from EU countries.

Geographical structure of foreign direct investments, %

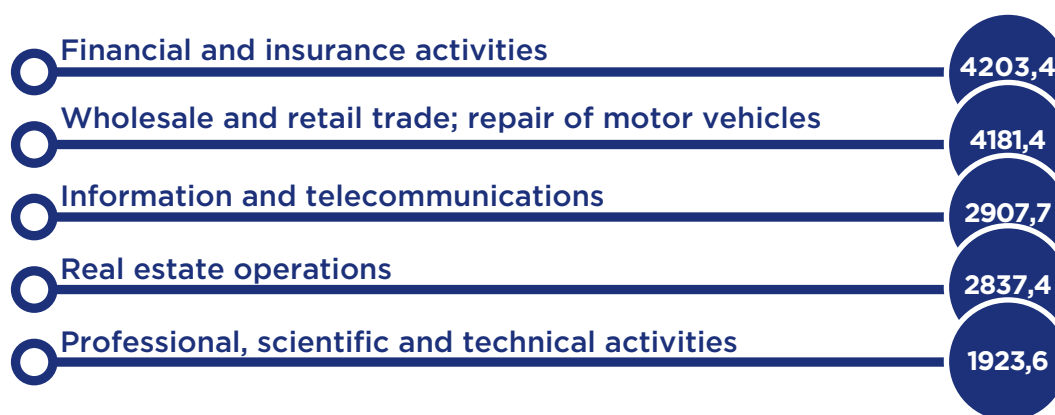


Main areas of investments by foreign partners*, %



* Data as per 31.12.2019 are preliminary

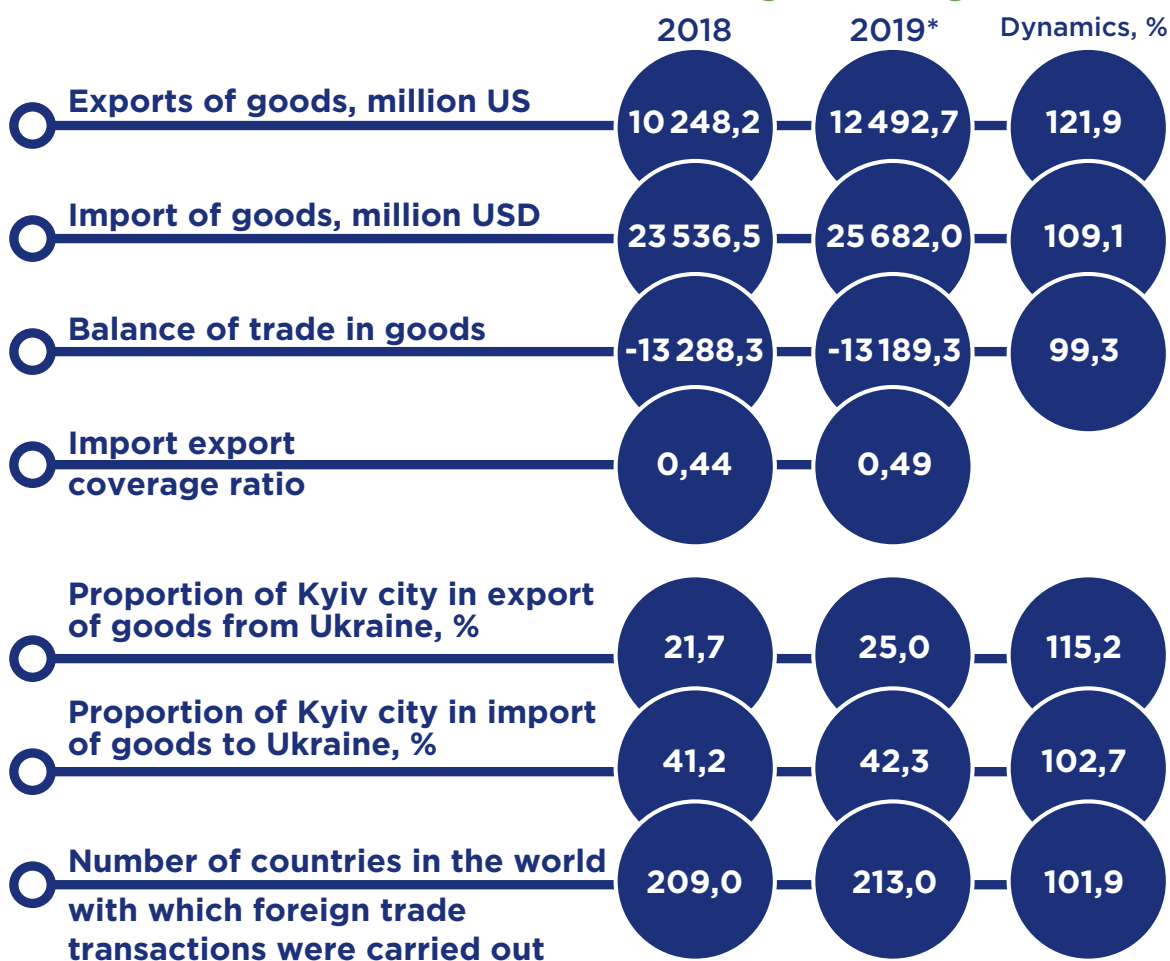
Priority for investments industries, million USD



Kyiv took fifth place in the *FDI Smart Locations of the Future 2019/2020* rating from the *Financial Times* (investments in terms of “cost-effectiveness” analysis)

FOREIGN TRADE

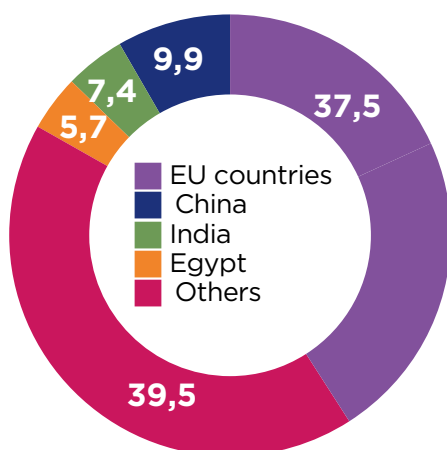
The main indicators of foreign trade in goods



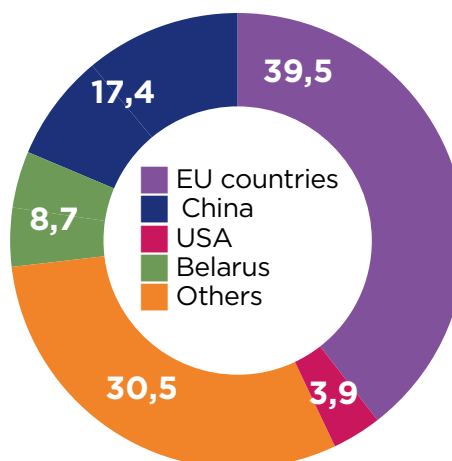
* preliminary data

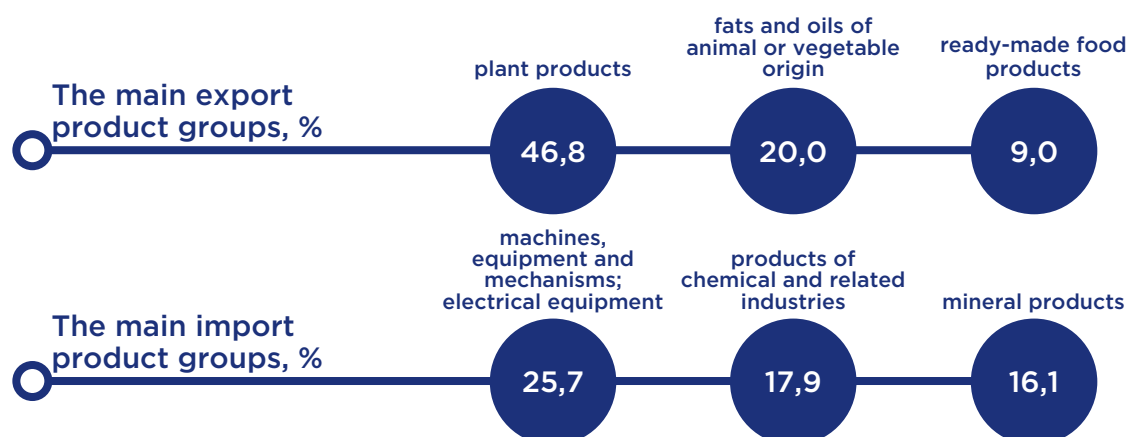
The largest partners in foreign trade transactions with goods are:

Export
(Kyiv share in the amount of export,%):



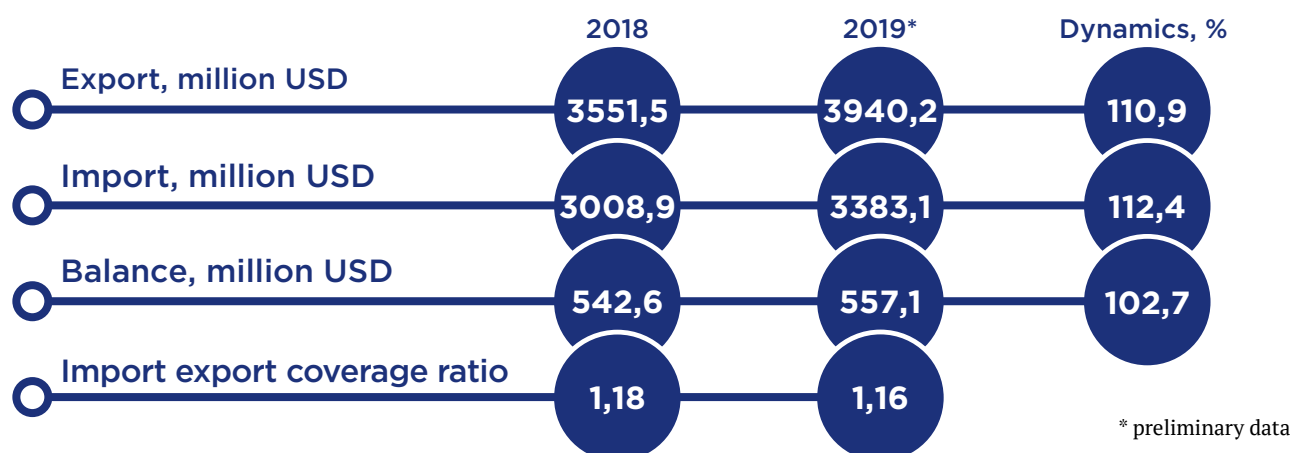
Import
(Kyiv share in the amount of import,%):





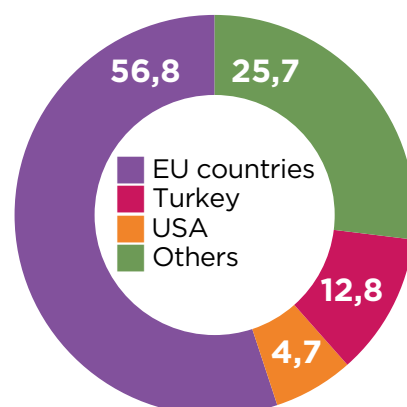
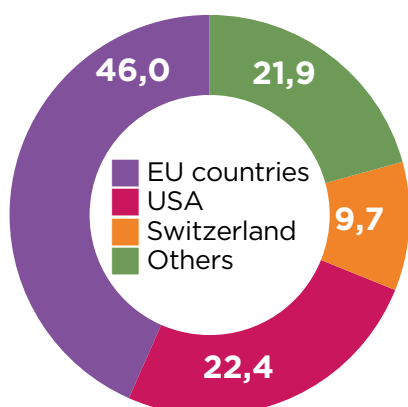
In foreign trade in services, Kyiv continues to confidently increase the positive balance, which in 2019 reached more than 557 million dollars, which exceeds the level of 2018 by 2,7%.

The main indicators of foreign trade in services:



The largest partners in foreign trade transactions in services are:

Export (Kyiv share in the amount of export,%): **Import** (Kyiv share in the amount of import,%):



Leading positions in the structure of foreign trade in services: services in the field of telecommunications, computer and

information services (41,3%), transport services (22,2%). As for imported services, the largest share belongs to services related to travel (33,6%), business services (19,8%), transport services (14,2%), telecommunications services, computer and information services (10,7%).

NOTES



NOTES

